

## Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	30-04-2024 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	30-04-2024 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of New And Renewable Energy
Department Name/विभाग का नाम	Solar Energy Corporation Of India Limited
Organisation Name/संगठन का नाम	Solar Energy Corporation Of India Limited
Office Name/कार्यालय का नाम	Nbcc Office Block East Kidwai Nagar New Delhi
Item Category/मद केटगरी	Custom Bid for Services - Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider
Contract Period/अनुबंध अवधि	2 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Single Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज़ ब्रेकअप आवश्यक है	Yes

**EMD Detail/ईएमडी विवरण**

Required/आवश्यकता	No
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**ePBG Detail/ईपीबीजी विवरण**

Required/आवश्यकता	No
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**Splitting/विभाजन**

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

**MII Compliance/एमआईआई अनुपालन**

MII Compliance/एमआईआई अनुपालन	Yes
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :**

Schedule of Rates or Price Bid-Procurement of Government Community Cloud Services - [1712584526.xlsx](#)

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Instruction To Bidder:**[1712584542.pdf](#)

**Pre Qualification Criteria ( PQC ) etc if any required:**[1712584546.pdf](#)

**Scope of Work:**[1712584549.pdf](#)

Service Level Agreement (SLA):[1712584552.pdf](#)

Payment Terms:[1712584555.pdf](#)

Penalties:[1712584562.pdf](#)

GEM Availability Report ( GAR):[1712584937.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
16-04-2024 12:00:00	A Pre-Bid/clarification Meeting conference shall be held as per notification on SECI's website <a href="#">www.seci.co.in</a> in which will be conducted Online/Offline at SECI office, 6th Floor, Plate-B, NBCC Office Block Tower-2, East Kidwai Nagar, New Delhi-110023/Or at the location as notified by SECI. Only two persons from the Bidder company are allowed to attend the same.

Custom Bid For Services - Limited Tender For The Procurement Of Government Community Cloud Services From MeitY Empanelled And STQC Audited Cloud Service Provider ( 1 )

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Mohit Verma	110023,Solar Energy Corporation of India Limited, 6th Floor, Plate-B, NBCC Office Block Tower-2, East Kidwai Nagar, New Delhi	1	N/A

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

### 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

- Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- Creating BoQ bid for single item.
- Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- Floating / creation of work contracts as Custom Bids in Services.
- Seeking sample with bid or approval of samples during bid evaluation process.
- Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- Seeking experience from specific organization / department / institute only or from foreign / export experience.
- Creating bid for items from irrelevant categories.
- Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- Reference of conditions published on any external site or reference to external documents/clauses.

14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

**---Thank You/धन्यवाद---**

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# **SECTION-I**

## **INVITATION FOR BIDS (IFB)**

**SOLAR ENERGY CORPORATION OF INDIA LIMITED**  
(A Government of India Enterprise)



Solar Energy Corporation of India Limited (hereinafter called as “SECI” or as “Owner” or as “Buyer”), New Delhi **Invites Bids in Online Mode on GeM (Government e-Marketplace) portal (E-Procurement Mode)** from the eligible MeitY Empanelled & STQC Audited Bidder’s/ Company’s/ Service Provider’s to participate in the Limited Tender for the “**Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider**”.

For the implementation of above-mentioned work/services, Bidders should submit their Techno Commercial & Price Bids/Proposals complete in all respect in **Online** on GeM (<https://www.gem.gov.in>) portal.

**Bid Processing Fee & EMD (if applicable as per Bid Information Sheet)** are to be submitted under **offline mode** in separate sealed covers, super-scribed with “**Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider**” at the following address so as to reach on or before Last date & Time of submission of Bids given in the published GeM Tender document on GeM portal positively to

**Sh. Boda Pool Singh, Senior Engineer (C&P)**  
**Solar Energy Corporation of India Limited**  
**6th Floor, Plate-B, NBCC Office Block Tower-2,**  
**East Kidwai Nagar, New Delhi-110023**  
**Tel: 011 24666 200, Extn: 293;**  
**E-mail: [boda.poolsingh@seci.co.in](mailto:boda.poolsingh@seci.co.in); [contracts@seci.co.in](mailto:contracts@seci.co.in);**

Bidders also have the option of submitting the Bid Processing Fees & EMD through online mode to SECI through NEFT/RTGS, complete bank details of which are available at SECI’s website at [www.seci.co.in](http://www.seci.co.in). However, the remittance copy of such online transaction needs to be submitted along with the Techno Commercial bid.

Bidder shall submit the Tender proposal, complete in all respect as per the Bid Information sheet.

1. The complete Bidding Documents are available at GeM (Government e-Marketplace) portal <https://www.gem.gov.in>, Central Public Procurement portal (CPPP) of GoI at [www.eprocure.gov.in](http://www.eprocure.gov.in) as well as on SECI’s website



<http://www.seci.co.in>. However, for the purpose of participation, the official copy of the bidding documents shall only be downloaded from GeM portal at <https://www.gem.gov.in>, as per the provisions available therein. Accordingly, the online bid also has to be uploaded by the respective bidders at <https://www.gem.gov.in> only & no other mode of participation is permitted for this tender document other than GeM Portal.

2. Interested bidders have to necessarily register themselves on the GeM portal <https://www.gem.gov.in> to participate in the bidding under this invitation for bids. It shall be the sole responsibility of the interested bidders to get themselves registered at the aforesaid portal for which they are required to contact GeM Help-desk to complete the registration formalities. The details of GeM Help-desk is mentioned on the Bid Information Sheet. All required documents and formalities for registering on GeM are available at <https://www.gem.gov.in>.

They may obtain further information regarding this IFB from the registered office of SECI at the address given on the Bid Information Sheet from 10:00 hours to 17:00 hours on all working days till the last date of the Bid Submission.

For proper uploading of the bids on the portal namely <https://www.gem.gov.in> (hereinafter referred to as the ‘portal’), it shall be the sole responsibility of the bidders to apprise themselves adequately regarding all the relevant procedures and provisions as detailed in the portal as well as by contacting GeM Help-desk directly, as and when required, for which contact details are also mentioned on the Bid Information Sheet. The Owner in no case shall be responsible for any issues related to timely or properly uploading/ submission of the bid in accordance with the relevant provisions of Section II - ITB of the Bidding Documents.

3. A Single Stage Two Envelope Bidding Procedure will be adopted and will proceed as detailed in the Bidding Documents. Bidding will be conducted through the competitive bidding procedures as per the given provisions of bidding document and the contract shall be executed as per the provisions of the Contract. It shall be noted that the respective rights of the owner and the Bidder/ Contractor shall be governed by the Bidding Documents/ Contract signed between the owner and the Contractor for the mentioned work.
4. Bidders should submit their bid proposal online complete in all aspect on or before last date and time of Bid Submission as mentioned on GeM Portal at <https://www.gem.gov.in> and as indicated in the Bid Information Sheet.
5. Bidder shall submit bid proposal along with non-refundable Tender Processing Fees, Earnest Money Deposit (EMD) if applicable in all respect as per the Bid Information Sheet. Techno-Commercial bids will be opened as per the Bid Information Sheet in online presence of authorised representatives of bidders who wish to be present

offline/ online. Bid proposals received without the prescribed Tender Processing Fees and Earnest Money Deposit (EMD, if applicable) will be rejected. **In the event of any date indicated is a declared Holiday, the next working day shall become operative for the respective purpose mentioned herein.**

6. Tender documents which include Eligibility Criteria, Technical Specifications, various Conditions of Contract, Formats etc. can be downloaded from GeM portal at <https://www.gem.gov.in>. It is mandatory to download official copy of Tender Document from GeM Portal to participate in the Tender. Any amendment(s)/ corrigendum(s)/ clarification(s) with respect to this Tender shall be uploaded on GeM portal only. The Bidder should regularly check for any Amendment(s)/ Corrigendum(s)/ Clarification(s) on the above-mentioned GeM Portal. The same may also be uploaded on SECI website <http://www.seci.co.in> also.
7. **This being a Custom Bid, the details mentioned in this Limited tender will supersede the standard T&C of the GeM platform, at the time of placement of Contract Agreement.**
8. Bidder selected shall be responsible for the performance of the following scope of work (more detailed in this tender document):  
  
**“Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider”.**
9. **Providing & Managing the required IT infrastructure for deploying & hosting various applications of SECI on the Government Community Cloud is the essence of this Contract. The Service Provider has to ensure continuity of Government Community Cloud Services as per terms & conditions set forth in this tender document. Prospective Bidders may like to visit the Site and examine the same in order to understand the Scope of Work prior to submitting their response.**
10. Performance Securities as per this tender document shall be furnished by the successful bidder after issuance of the GeM Order/ Notification of Award (NOA)/ Letter of Intent (LOI)/ Letter of Award (LOA)/Contract Agreement by the Owner.
11. Owner reserves the right to cancel/ withdraw this invitation for bids without assigning any reason and shall bear no liability whatsoever consequent upon such a decision.

### **INTERPRETATIONS**

1. Words comprising the singular shall include the plural & vice versa.
2. An applicable law shall be construed as reference to such applicable law including its amendments or re-enactments from time to time.
3. A time of day shall save as otherwise provided in any agreement or document be construed as a reference to Indian Standard Time.
4. Different parts of this contract are to be taken as mutually explanatory and supplementary to each other and if there is any differences between or among the parts of this contract, they shall be interpreted in a harmonious manner so as to give effect to each part.

The table of contents and any headings or sub headings in the contract has been inserted for case of reference only & shall not affect the interpretation of this agreement.

### **DISCLAMIER**

1. Though adequate care has been taken while preparing the Tender Document, the Bidders shall satisfy themselves that the document is complete in all respects. Intimation of any discrepancy shall be given to this office immediately. If no intimation is received from any Bidder within Ten (10) days from the date of notification of Tender/Issue of the Tender Documents, it shall be considered that the Tender Document is complete in all respects and has been received by the Bidder.
2. Solar Energy Corporation of India Limited (SECI) reserves the right to modify, amend or supplement this Tender Document including all formats and Annexures.
3. While this Tender has been prepared in good faith, neither SECI nor their employees or advisors make any representation or warranty, express or implied, or accept any responsibility or liability, whatsoever, in respect of any statements or omissions herein, or the accuracy, completeness or reliability of information, and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this Tender, even if any loss or damage is caused by any act or omission on their part.

**BID INFORMATION SHEET**

The brief details of the tender are as under:

1	<b>Name of Work/ Brief Scope of Work/ Job</b>	<b>Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider.</b>
2	<b>Tender No. &amp; Date</b>	As per the GeM Bid No and Date given in the published bid document on GeM portal.
3	<b>Source of Funds</b>	Owner as defined in the Special Conditions of Contract (SCC) intends to finance the work through its own resources.
4	<b>Type of Tender</b>	<b>e-Tender</b>
5	<b>Type of Bidding System</b>	<b>Single Bid (i.e. “Single Stage - Single Envelope”) System</b>
6	<b>Completion/ Contract Period</b>	02 (Two) years with effect from the date of GeM Order or date as mentioned in the GeM Order/ Contract Agreement (CA), which may be reviewed for extension on the completion of the second year at the discretion of SECI for hosting the applications for another two years.
7	<b>JV/Consortium</b>	NOT ALLOWED
8	<b>Number of Bids per Bidder</b>	01
9	<b>Cost of Bidding Documents</b>	Free of cost
10	<b>Bid Validity</b>	180 days or as mentioned in the published bid document on the GeM portal.
11	<b>Bid Currency</b>	INR (Indian Rupees)
12	<b>Tender Processing Fee (NON-REFUNDABLE)</b>	Not Applicable.
13	<b>Earnest Money Deposit (EMD)</b>	Not Applicable.
14	<b>Contract Performance Security</b>	The successful bidder shall furnish an unconditional and irrevocable Contract Performance Security within 30 days from the effective date of the GeM Order. The Contract Performance Security shall be in the form of ‘either through NEFT/ RTGS transfer in the account of SECI or Demand Draft/ Banker’s Cheque in favour of “ <b>Solar Energy Corporation of India Limited, New Delhi</b> ” Payable at New Delhi or in the form of Bank Guarantee as per the prescribed format and shall be in the currency of the Contract. <b>The value of the Contract Performance Security shall be 3% of the Total Contract</b>

		<b>value valid for a total period of 27 (Twenty-Seven) Months (24 Months for Engagement + 03 Months Additional) from the date of its issuance.</b>
<b>15</b>	<b>Date, Time &amp; Venue of Pre-Bid Meeting</b>	A Pre-Bid/clarification Meeting conference shall be held as per notification on SECI's website <a href="http://www.seci.co.in">www.seci.co.in</a> which will be conducted Online/Offline at SECI office, 6th Floor, Plate-B, NBCC Office Block Tower-2, East Kidwai Nagar, New Delhi-110023/Or at the location as notified by SECI. Only two persons from the Bidder company are allowed to attend the same.
<b>16</b>	<b>Last date &amp; Time of Submission of Bids</b>	As per the date & time given in the published GeM Tender document on GeM portal.
<b>17</b>	<b>Opening of Techno Commercial Bids</b>	As per the date & time given in the published GeM Tender document on GeM portal.
<b>18</b>	<b>Financial Bid Opening</b>	To be intimated after the shortlisting of Techno Commercial Bids by GeM (by default, as applicable) and further, no sperate intimation will be issued.
<b>19</b>	<b>Name, Designation, Address and other details (For Submission of Response to NIT)</b>	<b>Sh. Boda Pool Singh, Senior Engineer (C&amp;P)</b> <b>Solar Energy Corporation of India Limited</b> <b>6th Floor, Plate-B, NBCC Office Block Tower-2,</b> <b>East Kidwai Nagar, New Delhi-110023</b> <b>Tel: 011 24666 200, Extn: 366;</b> <b>E mail: <a href="mailto:boda.poolsingh@seci.co.in">boda.poolsingh@seci.co.in</a>; <a href="mailto:contracts@seci.co.in">contracts@seci.co.in</a>;</b>
<b>20</b>	<b>Details of persons to be contacted in case of any assistance required</b>	1) Sh. Deepak Mittal / Sh. Mohit Verma Sr Manager (IT)/ Young Professional (IT) Ph: 011-24666 200/ 311  2) Sh. Sandeep Kumar/ Sh. Boda Pool Singh Dy General Manager (C&P)/ Sr Engineer (C&P) Ph: 011-24666 200/ 293
<b>21</b>	<b>Contact Details of the GeM</b>	Contact Person: GeM Help-desk Toll Free Numbers: 1800-419-3436, 1800-102-3436 Email: <a href="mailto:helpdesk-gem@gov.in">helpdesk-gem@gov.in</a> ;

### **Important Note**

- Any bidder, who meets the Qualifying Requirements and wishes to quote against this tender, may download the complete bidding document along with its amendment(s) if any from GeM Portal (<https://www.gem.gov.in>) and submit their Bid complete in all respect as per terms & conditions of Tender Document on or before the due date of bid submission.

2. Clarification(s)/Corrigendum(s) if any shall also be available on above referred websites.
3. Prospective Bidder are requested to remain updated for any notices/amendments/clarifications etc. to the Tender Document from GeM portal and/ or SECI website. No separate notifications will be issued for such notices/amendments/clarification etc. in the print media or individually. All the information related to this Tender Document shall be updated in the GeM Portal (<https://www.gem.gov.in>) and/ or SECI website ([www.seci.co.in](http://www.seci.co.in)) only.

# **SECTION-II**

  

## **INSTRUCTIONS TO BIDDERS**



## **Preamble**

This part (Section - II) of the Tender Documents provides the information necessary for bidders to prepare responsive bids, in accordance with the requirements of the Owner. It also provides information on bid submission and uploading the bid on portal <https://www.gem.gov.in>, bid opening, evaluation and on contract award. This Section (Section - II) contains provisions that are to be used unchanged unless Section - VI (Special Conditions of Contract), which consists of provisions that supplement, amend, or specify in detail, information or requirements included in ITB and that are specific to each procurement, states otherwise.

However, provisions governing the performance of the Contractor, payments under the contract or matters affecting the risks, rights and obligations of the parties under the contract are not included in this section but instead under Section - V (General Conditions of Contract) and/ or Section - VI (Special Conditions of Contract).

Bidders may note that the respective rights of the Owner and Bidders/ Contractors shall be governed by the Tender Documents and Contracts signed between the Owner and the Contractor. The provisions of Tender Documents shall always prevail over any other documents in case of contradiction.

Further in all matters arising out of the provisions of this Tender document, the laws of the Union of India shall be the governing laws and the respective courts of Owner/Site shall have exclusive jurisdiction.



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**[A] – GENERAL**

**1. SCOPE OF BID**

- 1.1 The Owner wishes to receive Bids as described in the Bidding documents/ Tender documents issued by Owner.
- 1.2 The Scope of Work/ Services shall be as defined in the Tender documents.
- 1.3 The successful bidder will be expected to complete the entire scope of work within the period stated in Bid Information Sheet (Section-I, Invitation for Bids).
- 1.4 Day' means 'Calendar Day' and 'Singular' also means 'Plural'.

**2. BIDS FROM CONSORTIUM/ JOINT VENTURE**

As specified in the Bid Information Sheet attached under Section - I (Invitation for Bids, IFB).

**3. NUMBER OF BIDS PER BIDDER**

Unless otherwise specified in the Bid Information Sheet attached under Section - I (Invitation for Bids, IFB), a Bidder shall submit only 'one [01] Bid' in the same Bidding Process. A Bidder who submits or participates in more than 'one [01] Bid' will cause all the proposals in which the Bidder has participated to be disqualified.

**4. COST OF BIDDING & TENDER PROCESSING FEE**

**4.1 COST OF BIDDING**

The Bidder shall bear all costs associated with the preparation and submission of the Bid including but not limited to Bank charges, all courier charges including taxes & duties etc. incurred thereof. Further, Owner will in no case, be responsible or liable for these costs, regardless of the outcome of the bidding process.

**4.2 TENDER PROCESSING FEE (NON-REFUNDABLE)**

A non- refundable Tender Processing Fee, if applicable, is to be submitted in the form of 'either through NEFT/ RTGS transfer in the account of SECI or Demand Draft/ Banker's Cheque in favour of "Solar Energy Corporation of India Limited, New Delhi" payable at New Delhi. The Tender Processing Fee is to be submitted along with the bid for the amount as mentioned in the Bid Information Sheet attached under Section - I (Invitation for Bids, IFB). Bids submitted without payment of

requisite Tender Processing Fee will be treated as non-responsive and shall be liable for rejection.

- 4.3 **The Tender/ Bid Processing Fee is exempted for MSME bidders registered under NSIC/ DIC/ Udyog Aadhaar Category only. The MSME bidder must submit relevant valid supporting document for seeking Bid Processing Fee exemption. To avail the exemption in Bid Processing Fee in case of consortium/ JV, all the members should be registered as MSME Vendors under NSIC/ Udyog Aadhaar Category/DIC.**
- 4.4 In case of any discrepancy/ non-submission of either offline or online bid documents by the bidder, the tender processing fee will be deemed as bidder's consent for participation in the bidding process. Henceforth, the tender processing fee shall be retained by Owner and shall not be returned under any circumstances. No plea in this regard shall be entertained by the Owner. However, EMD, if applicable will be returned in this case.
- 4.5 In the event of a particular tender being cancelled at any stage, the tender processing fee will be refunded to the concerned bidders without any interest charges within 30 days from the date of notification of cancellation of tender. No plea in this regard shall be entertained by the Owner. EMD, if applicable will also be returned in this case.

## **[B] - BIDDING DOCUMENTS**

### **5. CONTENTS OF TENDER DOCUMENTS**

- 5.1 The contents of Tender Documents are those stated below, and should be read in conjunction with any 'Addendum/ Corrigendum' issued in accordance with "ITB: Clause-7":
- Section-I : Invitation for Bids [IFB]
  - Section-II : Instructions to Bidders [ITB]
  - Section-III : Bid Data Sheet [BDS]
  - Section-IV : Qualifying Requirements [QR]
  - Section-V : General Conditions of Contract [GCC]
  - Section-VI : Special Conditions of Contract [SCC]
  - Section-VII : Forms and Formats
  - Section-VIII : Scope of Work [SOW]/ Technical Specifications [TS]
- 5.2 The Bidder is expected to examine all instructions, forms, terms & conditions in the Tender Documents. The entire Tender Documents together with all its amendments, clarifications, and attachments thereto, shall be considered to be read, understood and accepted by the Bidders. Failure to furnish all information required by the

Tender Documents or submission of a Bid not substantially responsive to the Tender Documents in every respect will be at Bidder's risk and may result in the rejection of his Bid. However, Owner at its sole discretion may seek clarifications from the Bidders to adjudge the exact content and facts of the Tender Documents.

## **6. CLARIFICATION OF TENDER DOCUMENTS**

- 6.1 A prospective Bidder requiring any clarification(s) of the Tender Documents may notify Owner in writing by e-mail or at Owner's mailing address indicated in the Bid Information Sheet no later than 02 (Two) working days after the pre-bid meeting (in cases where pre-bid meeting is scheduled) or 15 (Fifteen) days prior to the bid closing date (in cases where pre-bid meeting is not held). Owner reserves the right to ignore the bidders request for clarification if received beyond the aforesaid period. Owner may respond in writing to the request for clarification. Owner's response including an explanation of the query, but without identifying the source of the query will be uploaded on GeM Portal <https://www.gem.gov.in> and/ or Owner's website [www.seci.co.in](http://www.seci.co.in).
- 6.2 Any clarification or information required by the Bidder but same not received by the Owner at clause 6.1 above is liable to be considered as "no clarification/ information required".
- 6.3 Clarifications sought by the bidders are to be mandatorily submitted in the SECI provided format only provided along with the Tender document. Pre-Bid queries submitted in any other format will not be considered.

## **7. AMENDMENT OF TENDER DOCUMENTS**

- 7.1 At any time prior to the 'Bid Due Date', Owner may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Tender Documents by addenda/ corrigendum.
- 7.2 Any addendum/ corrigendum thus issued shall be part of the Tender Documents and shall be hosted on GeM Portal <https://www.gem.gov.in> and/ or Owner's website [www.seci.co.in](http://www.seci.co.in). Bidders must consider all such addendum/ corrigendum before submitting their bid.
- 7.3 The Owner, if consider necessary, may extend the date of submissions of Bid to allow the Bidders a reasonable time to furnish their most competitive bid considering the amendment issued thereof.

## **[C] - PREPARATION OF BIDS**

**8. LANGUAGE OF BID**

The bid prepared by the bidder and all correspondence/ drawings and documents relating to the bid exchanged by bidder and Owner shall be written in English language alone. Any printed literature furnished by the bidder may be written in another language if accompanied by an ENGLISH translation duly authenticated by the Chamber of Commerce/ Certified Translator of bidder's country, in which case, for the purpose of interpretation of the bid, the ENGLISH translation shall govern.

In the event of submission of any document/ certificate by the Bidder in a language other than English, the English translation of the same duly authenticated by Chamber of Commerce/ Certified Translator of Bidder's country shall be submitted by the Bidder.

**9. DOCUMENTS COMPRISING THE BID**

The bid shall be submitted by the Bidder under “**Single Stage - Single Envelope**” procedure of bidding. Under this procedure, the bid submitted by the Bidder in One envelope - **(also referred to as Techno - Commercial & Price Part)** shall comprise of the following documents:

**9.1 Hard Copy: Not Applicable**

Hard copy of the bid shall comprise of following documents/ programmed file-Attachments to be submitted in sealed envelope, as part of First Envelope. The envelope shall bear {**the name of Tender, the Tender No. and the words ‘DO NOT OPEN BEFORE’ (due date & time)**}.

**Sh. Boda Pool Singh, Senior Engineer (C&P)**  
**Solar Energy Corporation of India Limited**  
**6th Floor, Plate-B, NBCC Office Block Tower-2,**  
**East Kidwai Nagar, New Delhi-110023**  
**Tel: 011 24666 200, Extn: 293;**  
**E-mail: boda.poolsingh@seci.co.in; contracts@seci.co.in;**

- a. Original Non-Refundable Tender Processing Fee as per clause no. 04 of ITB.
- b. Original Non-Refundable Cost of Tender Document, if applicable.
- c. EMD, in original as per Clause 14 of ITB as per ‘Format-IV/ Format-27’ or as prescribed, if applicable.

**Bidder shall also upload the scanned copies of all the above-mentioned original documents as Programmed File Attachments during online Bid Submission as a part of First envelope.**



**“Bidder should explicitly note that no hard copies are to be submitted as a part of Second envelope”.**

## 9.2 Soft Copy

Online documents/Soft copy of the bid shall comprise of following documents to be uploaded on the GeM portal <https://www.gem.gov.in> as per provisions therein.

DOCUMENTS LISTED BELOW ARE TO BE SUBMITTED IN ON-LINE MODE AS SOFT COPIES:

- a. Covering Letter as per Format-I.
- b. General particulars of the Bidder as per the Format-II.
- c. ~~Original Non-Refundable Tender Processing Fee as per clause no. 04 of ITB, if applicable.~~
- d. ~~Original Non-Refundable Cost of Tender Document, if applicable.~~
- e. ~~Earnest Money Deposit (EMD), in original as per Clause 14 of ITB as per ‘Format-IV/ Format-27’ or as prescribed, if applicable.~~
- f. Contract Performance Security as per the Format-III/ Format-28, if applicable.
- g. No Deviation Confirmation as per Format-IX.
- h. E-Banking Mandate Form as per Format-X.
- i. Power of Attorney as per Format-XII for such authorization.
- j. Board Resolution as per Format-XI for such authorization, if applicable.
- k. Declaration Regarding Banning, Liquidation, Court Receivership etc. as per Format-XIII.
- l. A Self declaration on the letter head of the bidder that the bidder has not been blacklisted by any Government Department/PSU as on last date of submission of the bid.
- m. Copy of GST registration No, PAN Card and Income Tax Registration.
- n. Financial Proposal as per Format-V.
- o. The **Electronic Form** of the bid for Second Envelope (Price - Part), as available on the GeM portal, shall be duly filled:
  - a. Main Price Bid comprising as per Format-VI (SCHEDULE OF RATES (SOR)/PRICE BID) available on GeM portal of the Price Schedule duly completed, sealed, and signed/digitally signed shall be uploaded. **“Termed as MAIN BID”.**
  - b. The bidder shall submit the Excel Sheet/ **Financial Document indicating price break up as per the Format-VI (SCHEDULE OF RATES (SOR)/PRICE BID)** of Forms & Formats, Section-VII along with the Financial Bid in the prescribed price bid format only on the GeM Portal.

- c. If any variation is noted between the price mentioned in the Electronic Form of GeM and the Main Bid (Refer Clause above for the definitions of Electronic Form and Main Bid), the price mentioned in the Main Bid shall prevail.

## **10. SCHEDULE OF RATES (SOR)/ PRICE SCHEDULE (PS)/ BID PRICES**

- 10.1 Unless stated otherwise in the Tender Documents, the Contract shall be for the whole works/services as described in Tender Documents, based on the rates and prices submitted by the Bidder, and accepted by the Owner. The prices quoted by the Bidders should include the Goods & Service Tax (GST) components.
- 10.2 Prices must be filled in format "available in GeM portal" as part of Tender documents. If quoted in separate typed sheets, such bids may be rejected.
- 10.3 Bidder shall quote for all the items of "SOR/ Price Bid" after careful analysis of cost involved for the performance of the completed item considering all parts of the Tender Document. In case any activity though specifically not covered in description of item under "SOR/ Price Bid" but is required to complete the works as per Specifications, Scope of Work/ Service, Standards, "GCC", "SCC" or any other part of Bidding Document, the prices quoted shall deemed to be inclusive of cost incurred for such activity.
- 10.4 All Goods & Service Tax (GST) components [applicable for both Centre and state] payable by the bidder under the Contract, or for any other cause, shall be included in the "SOR/ Price Bid".
- 10.5 Prices quoted by the Bidder, shall remain FIRM and Fixed and valid until completion of the Contract and will not be subject to variation on any account.
- 10.6 In case of any variation (positive/ negative) in existing rates of taxes/ duties/ levies or a new tax/ duty/ levy is introduced or any existing tax/ duty/ levy is abolished or application of any Tax in the course of the performance of this Contract, which will/ may impact the overall pricing in connection with performance of the Contract, an equitable adjustment of the Contract Price shall be made to factor any such change by addition to the Contract Price or deduction therefrom, as the case may be. All these adjustments would be carried out by considering the base price of taxes equivalent to the amount mentioned under taxes and duties column of the SOR/ PS.
- a. The term Change in Law shall refer to the occurrence of any of the following events pertaining to this tender only after the last date of the bid submission, including (i) the enactment of any new law; or (ii) an amendment, modification, or repeal of an existing law; or (iii) any change in the rates of any Taxes including



any duties and cess or introduction of any new tax made applicable for setting up the tender.

- b. However, Change in Law shall not include (i) any change in taxes on corporate income or (ii) any change in any withholding tax on income or dividends distributed to the shareholders of the Contractor, or (iii) any change on account of regulatory measures by the Appropriate Commission.

## **11. GOODS & SERVICE TAX (GST)**

- 11.1 Contractor shall mandatorily obtain the registration under GST Law at Central level and/or in respective State as may be required. Further, Contractor shall mandatorily file returns under GST before their due date & comply with the requirements of the Law within timelines. Before releasing the payment to the Contractor. Owner shall not be responsible for any delay in payment release to the contractor in case the GST compliance is not fulfilled from the contractor side in any manner.
- 11.2 Contractor shall be responsible to comply with all the requirements of applicable provisions of GST. Contractor has to mandatorily get registered under GST at Central and relevant State(s). Contractor shall file all the returns on timely basis and upload all the Invoices and acceptance thereof as may be required under the provisions of GST. In case, it is found that Owner is not able to take Input Tax Credit (ITC) benefit of the taxes due to any fault of the Contractor, Owner shall be constrained to deduct the amount from the payments to be made to the Contractor or recover the same in any other manner.
- 11.3 Bidders are required to submit a copy of the GST Registration Certificate or GST provisional certificate while submitting the bids wherever GST tax is applicable.
- 11.4 The responsibility of payment of GST lies with the Service Provider only. Contractor providing taxable service shall issue an Invoice, a Bill or as the case may be, a Challan which is signed, serially numbered and in accordance with rule GST Law. The invoice shall also contain the following:
- a. Name, Address & Registration No. of such Person/ Contractor
  - b. Name & Address of the Person/ Contractor receiving Taxable Service
  - c. Description, Classification & Value of Taxable Service provided
  - d. GST Amount, if any.
  - e. HSN code of the Goods/Services.
  - f. Payments to Service Provider for claiming GST amount will be made provided the above formalities are fulfilled. Further, Owner may seek copies of challan and certificate from Chartered Accountant for deposit of GST collected from Owner.

- 11.5 In case CBIT (Central Board of Indirect Taxes and Customs) brings to the notice of Owner that the contractor has not remitted the amount towards GST collected from Owner to the government exchequer, then, that contractor may be debarred from bidding in future tenders of Owner for given period as per the sole discretion of Owner.
- 11.6 In case of statutory variation in GST during currency of the Contract, the Contractor shall submit a copy of the 'Government Notification' to evidence the date of revision. Claim for payment of GST / Statutory variation in GST, should be raised within two [02] months from the date of issue of 'Government Notification' for payment of differential (in %) GST, otherwise claim in respect of above shall not be entertained for payment of arrears. The following may also be noted: -
- Any increase in the rate of non-ITC based GST beyond the contractual completion period shall be to contractor's account whereas any decrease in the rate shall be passed on to the Owner.
- 11.7 Owner will reimburse the GST to the Contractor at actuals against submission of ITC based invoices issued in accordance with GST rules. In case of any variation in the executed quantities, the amount on which the GST is applicable shall be modified in same proportion.
- 11.8 Owner will reimburse the GST to the Contractor at actuals against documentary evidence subject to the ceiling amount of GST as quoted by the bidder, subject to any statutory variations. In case of any variation in the executed quantities (If directed and/ or certified by the Engineer-In-Charge) the ceiling amount on which GST is applicable will be modified on pro-rata basis.
- 11.9 Contractor shall ensure timely submission of correct invoice(s) with all required supporting document(s) so to enable Owner to avail Input Tax Credit (ITC) (If applicable).

## **12. BID CURRENCIES**

Bidders must submit bid in the currency as mentioned in Bid Information Sheet (Section-I, IFB).

## **13. BID VALIDITY**

- 13.1 Bids shall be kept valid for period specified in Bid Information Sheet (Section-I, IFB) from the final 'Bid Opening Date'. A Bid valid for a shorter period may be rejected by Owner as 'non-responsive'.

- 13.2 In exceptional circumstances, prior to expiry of the original 'Bid Validity Period', the Owner may request the Bidders to extend the 'Period of Bid Validity' for a specified additional period. The request and the responses thereto shall be made in writing or by email. A Bidder may refuse the request without forfeiture of his 'EMD, if applicable will '. A Bidder agreeing to the request will not be required or permitted to modify his Bid but will be required to extend the validity of its 'EMD, if applicable will ' for the period of the extension and in accordance with "ITB: Clause-14" in all respects.

**Note:** In case of extension(s) of last due date of the Tender submission, the latest extension issued shall be considered as the final due date of Tender submission and accordingly the Tender validity should be calculated and sufficed. The validity of the Tender need to be revised by respective bidders in case the bids are already submitted prior to the last due date of the initial Tender submission deadline.

#### **14. EARNEST MONEY DEPOSIT(EMD)**

- 14.1 The applicability/Non-applicability of Earnest Money Deposit (EMD) is specified under Bid Information Sheet (Section-I, IFB).
- 14.2 The Bids must be accompanied with 'Earnest Money Deposit (EMD)' in the form of either through NEFT/ RTGS transfer in the account of SECI or 'Demand Draft' or 'Banker's Cheque' in favour of Solar Energy Corporation of India limited, New Delhi payable at New Delhi] or 'Bank Guarantee' as per the format of the bidding documents. Bidders shall ensure that EMD, having a validity of at least 30 (Thirty) Days beyond the validity of the bid, must accompany the Bid in the format(s) made available in the Tender Document. In case of any extension in validity of bid, the EMD shall be extended suitably. The EMD shall be submitted in Indian Rupees only.
- 14.3 The 'EMD' is required to protect Owner against the risk of Bidder's conduct, which would warrant the EMD's forfeiture, pursuant to "ITB: Clause-14.8".
- 14.4 Owner shall not be liable to pay any Bank charges, commission, or interest etc. on the amount of 'EMD'. In case 'EMD' is in the form of a 'Bank Guarantee', the same shall be from any scheduled Bank as specified in the List of Banks enclosed at Section-VII of Tender documents or a branch of an International Bank situated in India and registered with 'Reserve Bank of India' as Scheduled Foreign Bank. However, in case of 'Bank Guarantee' from Banks other than the Nationalized Indian Banks, the Bank must be commercial bank having net worth more than INR 500 Crores (Indian Rupees Five Hundred Crores Only).
- 14.5 Bid not accompanied with required amount of EMD shall be liable for rejection.

- 14.6 'Earnest Money Deposit' of all the unsuccessful Bidders disqualified at the stage of evaluation, will be discharged/ returned as promptly as possible, but not later than '30 [thirty] days' of their respective disqualification.
- 14.7 The successful bidder's (L1 bidder) 'Earnest Money Deposit' will be discharged upon the Bidder's signing the 'Contract Agreement' and furnishing the 'Performance Security duly vetted by the Bank'.
- 14.8 Notwithstanding anything contained herein, the 'EMD' may also be forfeited in any of the following cases:
- If a Bidder withdraws or varies his Bid during the 'Period of Bid Validity'.
  - If a Bidder has indulged in corrupt/ fraudulent/ collusive/ coercive practice.
  - Violates any other condition, mentioned elsewhere in the tender document including deviations or conditional bid.
  - In the case of a successful Bidder, if the Bidder fails to:
    - acceptance of the GeM Order/Contract Agreement.
    - to furnish "Performance Security.
    - to accept 'arithmetical corrections' as per provision of the clause 29 of ITB.
- 14.9 In case EMD is in the form of 'Bank Guarantee', the same must indicate the Bid Document No and the Work for which the Bidder is quoting. This is essential to have proper correlation later. The 'EMD' should be in the form provided at 'Format -IV/ Format-27'.
- 14.10 **The Earnest Money Deposit (EMD) is exempted for MSME bidders registered under NSIC/ DIC/ Udyog Aadhaar Category only. The MSME bidder must submit relevant valid supporting document for seeking Bid Processing Fee & EMD exemption. To avail the exemption in Bid Processing Fee in case of consortium/ JV, all the members should be registered as MSME Vendors under NSIC/ Udyog Aadhaar Category/DIC.**
- 14.11 **Further, the bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per Government e Marketplace (GeM) General Terms and Conditions (GTC) with the technical bid.**

**Note:** In case of extension(s) of last due date of the Tender submission, the latest extension issued shall be considered as the final due date of Tender submission and accordingly the Earnest Money Deposit validity and Bid validity should be calculated and sufficed. The validity of the submitted EMD and bid validity need to be revised by respective bidders in case the bids are already submitted prior to the last due date of the initial Tender submission deadline.

## 15. CONTRACT PERFORMANCE SECURITY

- 15.1 Against the work, within 30 (Thirty) days from the effective date of the GeM Order/ Contract Agreement, the successful bidder shall furnish an unconditional and irrevocable Contract Performance Security in accordance with Special Conditions of the Contract. The Contract Performance Security shall be in the form of either Banker's Cheque or Demand Draft or Bank Guarantee and shall be in the currency of the Contract and will be issued in the name of the Owner as specified in the SCC. The Contract Performance Security shall be for an amount equal to specified in Special Conditions of Contract (SCC) towards faithful performance of the contractual obligations, performance of equipment and shall cover entire Contract. The validity of Contract Performance Security shall be in conjunction with the provisions mentioned under Section - VI, Special Conditions of Contract (SCC).
- 15.2 Bank Guarantee towards Contract Performance Security shall be from any scheduled bank as specified in the List of Banks enclosed at Section - VII, Sample Forms and Formats of Tender documents or a branch of an International Bank situated in India and registered with Reserve Bank of India as scheduled foreign bank in case of Indian bidder. However, in case of Bank Guarantees from Banks other than the Nationalized Indian banks, the Bank must be a commercial Bank having net worth more than INR 500 Crores and a declaration to this effect should be made by such commercial bank either in the Bank Guarantee itself or separately on its letterhead. This Bank Guarantee shall be valid for a period in conjunction with the provisions mentioned under Section - VI, Special Conditions of Contract (SCC).
- 15.3 The Contract Performance Security may also be submitted in the form of 'crossed payee accounts only' Demand Draft/ Banker's Cheque in favor of as mentioned in the SCC.
- 15.4 In case of default or failure of the successful bidder to comply with the requirements of this article shall constitute sufficient grounds for the cancellation of the award and forfeiture of the EMD, if applicable.

***In case of default or failure of the Contractor to comply with the requirements of any of the Obligations covered under this Tender Document and/ or GeM Order/ Contract Agreement shall constitute sufficient grounds for forfeiture of the Contract Performance Security.***

- 15.5 The Contract Performance Security has to cover the entire contract value including extra works/ services also. As long as the Contract Performance Security submitted at the time of award takes care of the extra works/ services executed and total executed value are within the awarded contract price, there is no need for additional Contract Performance Security. As soon as the total executed value exceeds the ceiling of awarded contract price by more than 0.5%, the Contractor shall furnish



additional Contract Performance Security on proportionate basis of the percentage as defined in the Special Conditions of Contract (SCC) for the additional amount in excess to the original contract value.

- 15.6 Further, any delay beyond 30 (Thirty) days shall attract interest @ 1.25% per month on the total Contract Performance Security amount, calculated on pro-rata basis accordingly. Owner at its sole discretion may cancel the GeM Order/ Contract Agreement & forfeit 100% of EMD if applicable in case Contract Performance Security is not submitted within 45 (Forty-five) days from the effective date of the GeM Order/ Contract Agreement. However, total project completion period shall remain same. Part Security shall not be accepted. The Zero Date shall be counted from the date of effective date of the GeM Order/ Contract Agreement.
- 15.7 If the Contractor/ Sub-Contractor or their employees or the Contractor's agents and representatives shall damage, break, deface or destroy any property belonging to the Owner or others during the execution of the Contract, the same shall be made good by the Contractor at his own expenses and in default thereof, the Engineer-in-Charge may cause the same to be made good by other agencies and recover expenses from the Contractor (for which the certificate of the Engineer-in-Charge shall be final).
- 15.8 All compensation or other sums of money payable by the Contractor to the Owner under terms of this Contract may be deducted from or paid by the encashment of a sufficient part of his Contract Performance Security or from any sums which may be due or may become due to the Contractor by the Owner of any account whatsoever and in the event of his Contract Performance Security being reduced by reasons of any such deductions or sale of aforesaid, the Contractor shall within 10 (Ten) days thereafter make good in cash, bank drafts as aforesaid any sum or sums which may have been deducted from or realized by encashment of his Contract Performance Security, or any part thereof. No interest shall be payable by the Owner for sum deposited as Contract Performance Security.

## **16. PRE-BID MEETING**

- 16.1 The Bidder(s) or his designated representative are invited to attend a "Pre-Bid Meeting" which will be held at address specified in Bid Information Sheet under Section - I, Invitation for Bids, IFB. It is expected that a bidder shall not depute more than 02 representatives for the meeting.
- 16.2 Purpose of the meeting will be to clarify issues and to answer questions on any matter that may be raised at that stage.
- 16.3 Text of the questions raised, and the responses given, together with any responses prepared after the meeting, will be uploaded on SECI & ETI website against the Tender. Any modification of the Contents of Tender Documents listed in "ITB:

Clause-5.1", that may become necessary because of the Pre-Bid Meeting shall be made by the Owner exclusively through the issue of an Addendum/ Corrigendum pursuant to "ITB: Clause-7", and not through the minutes of the Pre-Bid Meeting.

16.4 Non-attendance of the Pre-Bid Meeting will not be a cause for disqualification of Bidder.

## **17. SIGNINIG OF BID/TENDER DOCUMENT**

The First and Last Pages of original tender documents including amendments, clarifications if any shall be typed or written in indelible ink [in the case of copies, photocopies are also acceptable] and shall be signed by a person or persons duly authorized to sign on behalf of the Bidder (as per POA) before uploading at GeM online portal. The name and position held by each person signing, must be typed or printed below the signature.

## **18. ZERO DEVIATION AND REJECTION CRITERIA**

18.1 **ZERO DEVIATION:** Deviation to terms and conditions of Tender Documents may lead to rejection of bid. Owner will accept bids based on terms & conditions of Tender Documents only. Bidder may note Owner will determine the substantial responsiveness of each bid to the Tender Documents pursuant to provision contained in clause 28 of ITB. For purpose of this, a substantially responsive bid is one which conforms to all terms and conditions of the Tender Documents without deviations or reservations. Owner's determination of a bid's responsiveness is based on the content of the bid itself. Owner reserves the right to raise technical and/ or commercial query(ies), if required. The response(s) to the same shall be in writing, and no change in the price(s) or substance of the bids shall be sought, offered or permitted. The substance of the bid includes but not limited to prices, completion, scope, technical specifications, etc. Bidders are requested to not to take any deviation.

18.2 **REJECTION CRITERIA:** Notwithstanding the above, deviation to the following clauses of Tender document shall lead to summarily rejection of Bid:

- a. Eligibility Criteria including General, Technical and Financial QR
- b. Firm Price, Tender Processing Fees and Earnest Money Deposit
- c. Tender Document Fees, if applicable
- d. Specifications & Scope of Work
- e. Schedule of Rates (SOR)/ Price Schedule (PS)
- f. Duration/ Period of Contract/ Completion schedule
- g. Period of Validity of Bid
- h. Warrantee/Guarantee/ Defect Liability Period
- i. Arbitration/ Resolution of Dispute/ Jurisdiction of Court

- j. Force Majeure & Applicable Laws
- k. Any other condition specifically mentioned in the tender document elsewhere that non-compliance of the clause lead to rejection of bid

**Note:** Further, it is once again reminded not to mention any condition in the Bid which is contradictory to the terms and conditions of Tender document.

## 19. **E-PAYMENT**

Owner has initiated payments to Suppliers and Contractors electronically, and to facilitate the payments electronically through 'e-banking'. The successful bidder should give the details of his bank account as per the bank mandate form enclosed at Format-X in Section-VII, Forms and Formats of the Tender documents.

## **[D] - SUBMISSION OF BIDS**

## 20. **SUBMISSION, SEALING AND MARKING OF BIDS**

- 20.1 Bids shall be submitted through e-tender mode in the manner specified elsewhere in tender document.
- 20.2 Offline documents (Specific documents only) as mentioned in clause no. 09 of Section - II, Instructions to Bidders (ITB) of the Tender document shall be submitted in a Sealed Covering Envelope. The Covering Envelope shall have the following Sticker:

<b>Offline Tender Documents for the “Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider”</b>	
<b>Tender Document No.</b>	<b>(Enter Bid No &amp; Date given in published bid document)</b>
<b>Last Date of Submission</b>	
<b>Bids Submitted by</b>	<b>(Enter Full name and address of the Bidder)</b>
<b>Authorized Signatory</b>	<b>(Signature of the Authorized Signatory) (Name of the Authorized Signatory) (Stamp of the Bidder)</b>
<b>Bid Submitted to</b>	<b>Solar Energy Corporation of India Limited (A Government of India Enterprise) 6th Floor, Plate-B, NBCC Office Block Tower-2, East Kidwai Nagar, New Delhi-110023, India</b>
<div> <div>Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider.</div> <div>Page 27 of 125</div> </div>	



20.3 All the bids shall be addressed to the Owner at address specified in the Bid Information Sheet in Section - I, Invitation for Bids (IFB).

20.4 Bids submitted under the name of AGENT/ CONSULTANT/ REPRESENTATIVE/ RETAINER/ ASSOCIATE etc. on behalf of a bidder/ affiliate shall not be accepted.

## **21. DEADLINES FOR SUBMISSION OF BIDS**

21.1 The bids must be submitted through e-tender mode not later than the date and time specified in the Bid Information Sheet in Section - I, Invitation for Bids (IFB).

21.2 The offline documents of required specific documents must be submitted through courier/ registered post/ by hand not later than the date and time specified in the Bid Information Sheet in Section - I, Invitation for Bids (IFB).

21.3 Owner may, in exceptional circumstances and at its discretion, extend the deadline for submission of Bids. In which case all rights and obligations of Owner and the Bidders, previously subject to the original deadline will thereafter be subject to the deadline as extended. Notice for extension of bid submission date will be uploaded on GeM Portal <https://www.gem.gov.in> and/ or Owner's website [www.seci.co.in](http://www.seci.co.in).

## **22. LATE BIDS**

22.1 Any bids received after the notified date and time of closing of tenders will be treated as late bids.

22.2 E-tendering system shall close immediately after the deadline for submission of bid and no bids can be submitted thereafter.

22.3 Unsolicited Bids or Bids received to address other than one specifically stipulated in the tender document will not be considered for evaluation/ opening/ award if not received to the specified destination within stipulated date & time.

## **23. MODIFICATION AND WITHDRAWAL OF BIDS**

Modification and withdrawal of bids shall be as follows: -

23.1 The bidder may withdraw or modify its bid after bid submission but before the due date and time for submission as per tender document with the due written consent from the authorized signatory of the bidder.

23.2 The modification shall also be prepared, sealed, marked, and dispatched in accordance with the provision of the clause 20 of ITB, with the outer and inner

envelopes additionally marked modification or withdrawal as appropriate. A withdrawal notice may also be sent by e-mail or fax but followed by a signed confirmation copy post not later than the deadline for submission of bids. No bid shall be modified/ withdrawn after the deadline for submission of bids.

- 23.3 No bid shall be allowed to be withdrawn/ modified/ substitute in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the bidder on the Bid Form. Withdrawal/ Modification/ Substitution of a bid during this interval shall result in the forfeiture of bidder's EMD, if applicable pursuant to clause 14 of ITB and rejection of bid.
- 23.4 The latest bid hence submitted shall be considered for evaluation and all other bids shall be unconditionally withdrawn.
- 23.5 In case after price bid opening the lowest evaluated bidder (L1) is not awarded the job for any mistake committed by him in bidding or withdrawal of bid or modification of bid or varying any term in regard thereof leading to re-tendering, Owner shall forfeit EMD, if applicable paid by the bidder and such bidders shall be debarred from participation in re-tendering of the same job(s)/ item(s). Further, such bidder will be debarred for a given period as decided by Owner after following the due procedure.

### **[E] - BID OPENING AND EVALUATION CRITERIA**

#### **24. OWNER'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS**

Owner reserves the right to accept or reject any Bid, and to annul the Bidding process and reject all Bids, at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligations to inform the affected Bidder or Bidders of the ground for Owner's action. However, Bidder if so, desire may seek the reason (in writing) for rejection of their Bid to which Owner shall respond quickly.

#### **25. BID OPENING**

##### **25.1 Unpriced Bid Opening:**

Owner will open bids, in the presence of bidders' designated representatives who choose to attend, at date, time and location stipulated in the Bid Information Sheet. The bidders' representatives, who are present shall sign a bid opening register evidencing their attendance. However, the presence of bidder(s) during unpriced bid opening is subjective and will depend on case to case basis against the sole discretion

of Owner. As it's an online bidding system, Bidder's attendance during the Techno-commercial Bid opening in Owner's Premises is not envisaged, as the same may be observed by the respective bidders from their online login credentials of the e-tendering portal.

## **25.2 Priced Bid Opening:**

25.2.1 Owner will open the price bids of those bidders who meet the qualification requirement and whose bids are determined to be technically and commercially responsive.

25.2.2 The price bids of those bidders who were not found to be techno-commercially responsive shall not be opened.

25.2.3 As it's an online bidding system, Bidder's attendance during the Price Bid opening in Owner's Premises is not envisaged, as the same may be observed by the respective bidders from their online login credentials of the e-tendering portal. Owner may also intimate the Techno commercial qualified bidders through mails for the opening of price bids.

## **26. CONFIDENTIALITY**

Information relating to the examination, clarification, evaluation, and comparison of Bids, and recommendations for the award of a Contract, shall not be disclosed to Bidders or any other persons not officially concerned with such process. Any effort by a Bidder to influence the Owner's processing of Bids or award decisions may result in the rejection of the Bidder's Bid and action shall be initiated as per procedure in this regard.

## **27. CONTACTING THE OWNER**

27.1 From the time of Bid opening to the time of award of Contract, if any Bidder wishes to contact the Owner on any matter related to the Bid, it should do so in writing. Information relating to the examination, clarification, evaluation & recommendation for award shall not be disclosed.

27.2 Any effort by the Bidder to influence the Owner in the Owner's 'Bid Evaluation', 'Bid Comparison', or 'Contract Award' decisions may result in the rejection of the offer/Bid and action shall be initiated as per procedure in this regard.

## **28. EXAMINATIONS OF BIDS AND DETERMINATION OF RESPONSIVENES**

- 28.1 The owner's determination of a bid's responsiveness is based on the content of the bid only. Prior to the detailed evaluation of Bids, the Owner will determine whether each Bid:
- Meets the "Bid Evaluation Criteria" of the Bidding Documents.
  - Is accompanied by the required 'Earnest Money Deposit' and 'Tender Processing Fees', if applicable.
  - Is substantially responsive to the requirements of the Tender Documents; and
  - Provides any clarification and/ or substantiation that the Owner may require to determine responsiveness pursuant to "ITB: Clause-28.2".
- 28.2 A substantially responsive Bid is one which conforms to all the terms, conditions, and specifications of the Tender Documents without material deviations or reservations or omissions for this purpose Owner defines the foregoing terms below:
- 
- "Deviation" is departure from the requirement specified in the tender documents.
  - "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirement in the tender documents.
  - "Omission" is the failure to submit part, or all of the information or documentation required in the tender document.
- 28.3 A material deviation, reservation or omission is one that,
- If accepted would,
    - Affect in any substantial way the scope, quality, or performance of the job as specified in tender documents.
    - Limit, in any substantial way, inconsistent with the Tender Document, the Owner's rights or the bidder's obligations under the proposed Contract.
  - If rectified, would unfairly affect the competitive position of other bidders presenting substantially responsive bids.
- 28.4 The Owner shall examine all aspects of the bid to confirm that all requirements have been met without any material deviation, reservation, or omission.
- 28.5 If a Bid is not substantially responsive, it may be rejected by the Owner and may not subsequently be made responsive by correction or withdrawal of the of material deviation, reservation, or omission.

## **29. CORRECTION OF ERRORS**

- 29.1 If there is a discrepancy between the unit price and the total price, which is obtained by multiplying the unit price and quantity specified by the Owner, or between subtotals and the total price, the unit or subtotal price shall prevail, and the quantity

and the total price shall be corrected. However, in case of items quoted without indicating any quantity or the items for which the quantities are to be estimated by the Bidder, the total price quoted against such items shall prevail. If there is a discrepancy between words and figures, the amount in words will prevail.

- 29.2 The prices of all such item(s) against which the Bidder has not quoted rates/ amount (viz., items left blank or against which ‘-’ is indicated) in the Price Schedules will be deemed to have been included in other item(s).
- 29.3 The subtotal, total price, or the total bid price to be identified in Bid Form for this purpose, irrespective of the discrepancy between the amount for the same indicated in words or figures shall be rectified in line with the procedure explained above.
- 29.4 The Bidder should ensure that the prices furnished in various price schedules are consistent with each other. In case of any inconsistency in the prices furnished in the specified price schedules to be identified in Bid Form for this purpose, the Owner shall be entitled to consider the highest price for that particular line item for the purpose of evaluation and for the purpose of award of the Contract use the lowest of the prices in these schedules.
- 29.5 The amount stated in the bid will be adjusted by the Owner in accordance with the above procedure for the correction of errors. If the bidder does not accept the corrected amount of bid, its bid will be rejected.

### **30. CONVERSION TO SINGLE CURRENCY FOR COMPARISON OF BIDS**

All bids submitted must be in the currency specified at clause 12 of ITB.

### **31. EVALUATION OF BIDS**

Bidders are required to submit their Price quotes as per the Price proposal format in GeM. Quoted Prices should be inclusive of Goods & Service Tax (GST) which shall be reimbursed by SECI on actual against documentary proof based on tax invoices raised by the bidder.

Proposals shall be evaluated as per evaluation criteria mentioned below on the **Total Evaluated Bid Value (TEBV) including GST**.

#### **31.1 Evaluation of Techno - Commercial Part (First Envelope):**

The Owner will carry out a detailed evaluation of the bids of the qualified bidders to determine whether the technical aspects are in accordance with the requirements set forth in the Bidding Documents. To reach such a determination, the Owner will

examine the information supplied by the bidders, pursuant to 'ITB: Clause-9', and other requirements in the Bidding Documents, considering the following factors:

- a. overall completeness and compliance with the Technical Specifications of the bid. The bid that does not meet minimum acceptable standards of completeness, consistency and detail may be rejected for non-responsiveness,
- b. compliance with the time schedule,
- c. any other relevant technical factors that the Owner deems necessary or prudent to take into consideration,
- d. any deviations to the commercial and contractual provisions stipulated in the Tender Documents,
- e. details furnished by the bidder in response to the requirements specified in the Tender Documents.

### **31.2 Opening of Second Envelope by Owner:**

31.2.1 The Second Envelope i.e., Price Part of only those Bidders shall be opened who are determined as having submitted substantially responsive bids and are ascertained to be qualified to satisfactorily perform the Contract, pursuant to ITB Clause 31.1. In case the bid/offer is rejected, pursuant to ITB Clause 31.1 the Second Envelope submitted by such bidders shall be sent to archive unopened and the EMD, if applicable shall be returned as per the Tender provisions.

31.2.2 The prices and details as filled up in Electronic Form by the bidder and opened during the bid opening and recorded in the Bid Opening Statement would not be construed to determine the relative ranking amongst the Bidders, or the successful Bidder, and would not confer any right or claim whatsoever on any Bidder. The successful Bidder (also referred to as the L1 Bidder) shall be determined as per the provisions and considered for award of contract as provided in ITB.

### **31.3 Evaluation of Financial Part (Second Envelope):**

31.3.1 The Owner will examine the Price Part (Second Envelopes) to determine whether they are complete, whether any computational errors have been made, whether the documents have been properly signed/digitally signed, and whether the bids are generally in order.



- 31.3.2 Financial Proposal Content: After the technical evaluation, the Financial Bids of Techno Commercially Qualified bidders will be opened and will be ranked in terms of their Total Evaluated Bid Value (TEBV).
- 31.3.3 Total Evaluated Bid Values (TEBV) for all the Bidders shall be compared to determine the lowest Total Evaluated Bid Value (TEBV) as given under Format-VI of Schedule of Rates (SOR) / Price Bid under Forms & Formats, Section-VII.
- 31.3.4 The least TEBV will be ranked as L-1 and the next higher and so on will be ranked as L-2, L-3, etc. Evaluations will be based on documentary evidence submitted by the applicant with respect to evaluation / selection criteria. L1 bidder would be selected on the basis of the TEBV for the contract period as per the price proposal format provided. The lowest (L1) evaluated Bid as such, will be selected for the Notification of Award (NOA)/ placement of the GeM Order/Contract Agreement (CA).
- 31.3.5 The Price Part containing any deviations and omissions from the contractual and commercial conditions and the Technical Specifications which have not been identified in the First Envelope are liable to be rejected.
- 31.3.6 Arithmetical errors will be rectified in line with Clause no. 29 of ITB.
- 31.3.7 The comparison shall also include the impact of Goods & Service Tax (GST) in line with the provisions of the Tender Documents.
- 31.3.8 Total Evaluated Bid Value including all taxes and duties for all the bidders shall be compared to determine the lowest Total Evaluated Bid Value as given under Format-VI of Schedule of Rates (SOR) / Price Bid under Forms & Formats, Section-VII and the lowest (L1) evaluated offer as such, will be selected for the Notification of Award (NOA)/placement of the GeM Order/Contract Agreement (CA). The evaluation will be done on the Total Evaluated Bid Value & not on individual line item/Product wise.
- 31.3.9 The mentioned Total Evaluated Bid Value will be considered up to 2 decimal places only.
- 31.3.10 In case only single offer is received, SECI at its sole discretion may take appropriate actions for further process as per SECI policy.

**[F] - NOTIFICATION OF AWARD/ LETTER OF INTENT/ CONTRACT AGREEMENT**

**32. AWARD**

Subject to "ITB: Clause-28", Owner will award the Contract to the successful Bidder whose Bid has been determined to be substantially responsive and has been determined as the lowest provided that bidders, is determined to be qualified to satisfactorily perform the Contract.

### **33. NOTIFICATION OF AWARD/ GeM Order**

- 33.1 Prior to the expiry of 'Period of Bid Validity', Owner will notify the successful bidder in writing, in the form of "Notification of Award (NOA)"/ "GeM Order" through e-mail/ courier/ registered post/ GeM portal, that his Bid has been accepted. Subject to "ITB: Clause-28", Owner will award the CONTRACT AGREEMENT in line with the forthcoming clauses, to the successful Bidder whose Bid has been determined to be substantially responsive and has been determined as the lowest provided that bidder, is determined to be qualified to satisfactorily perform the Contract.
- 33.2 Contract Period shall commence from the date of "Notification of Award"/ "GeM Order" or as mentioned in the Notification of Award/ GeM Order. The "Notification of Award"/ "GeM Order" will constitute the formation of a Contract, until the Contract has been effected pursuant to signing of Contract as per "ITB: Clause-34".
- 33.3 The "Notification of Award (NOA)" shall be issued to successful bidder in duplicate as applicable. The successful bidder is required to return its duplicate copy duly signed and stamped on each page within 07 days of its issuance including all the Appendix, Annexures as a token of acceptance. The successful bidder shall accept Order on GeM portal, if placed on GeM portal.
- 33.4 In case the successful bidder fails to acknowledge the acceptance of "Notification of Award (NOA)"/ "GeM Order" as mentioned above vide clause no. 33.3, same will be treated as a case of non-responsiveness & default and Owner may take suitable action to get the project successfully executed.
- 33.5 In case of Non-responsive/Non-acceptance to the NOA/ GeM Order or CA or non-submission of timely Performance Security by the successful bidder, SECI at its sole discretion may take appropriate actions with the forfeiture of EMD, if applicable & may annul the entire Tendering process at its sole discretion.

### **34. SIGNING OF CONTRACT AGREEMENT**

- 34.1 Within 30 (Thirty) days of the release of Notification of Award (NOA)/ Placement of Order on GeM portal by the owner, the successful Bidder/ Contractor shall be required to execute the 'Contract Agreement' with Owner on a 'non-judicial stamp paper' of appropriate value [cost of the 'stamp-paper' shall be borne by the successful Bidder/ Contractor] and of 'state' specified.



- 34.2 In case the successful bidder fails to execute the 'Contract Agreement' as mentioned above vide clause no. 34.1, same will be treated as a case of non-responsiveness & default and Owner may take suitable action to get the project successfully executed. Same shall constitute sufficient grounds for the forfeiture of EMD, if applicable.
- 34.3 In case of Non-responsive/Non-acceptance to the NOA/GeM Order or CA or non-submission of timely Performance Security by the successful bidder, SECI at its sole discretion may take appropriate actions with the forfeiture of EMD, if applicable & may annul the entire Tendering process at its sole discretion.

### **35. CANCELLATION OF CONTRACT/ GeM Order**

SECI reserves the right to cancel the contract of the selected bidder and recover expenditure incurred by the SECI on the following circumstances:

- 35.1 The bidder has made misleading or false representations in the forms, statements, and attachments submitted in proof of the eligibility requirements.
- 35.2 The selected bidder commits a breach of any of the terms and conditions of the bid/contract.
- 35.3 The bidder goes into liquidation voluntarily or otherwise during the execution of contract.
- 35.4 The progress regarding execution of the contract, made by the selected bidder is found to be unsatisfactory.
- 35.5 After the award of the contract, if the selected bidder does not perform satisfactorily or delays execution of the contract, SECI reserves the right to get the balance contract executed by another party of its choice by giving one month's notice for the same. In this event, the selected bidder is bound to make good the additional expenditure, which the SECI may have to incur to carry out bidding process for the execution of the balance of the contract. This clause is applicable, if for any reason, the contract is cancelled.
- 35.6 No bidder is permitted to canvass to SECI on any matter relating to this tender. Any bidder found doing so may be disqualified and his bid may be rejected.

### **36. PROCEDURE FOR ACTION IN CASE CORRUPT/ FRAUDULENT/ COLLUSIVE/ COERCIVE PRACTICES**

- 36.1 Procedure for action in case Corrupt/ Fraudulent/ Collusive/ Coercive Practices is enclosed at Annexure-I along with this ITB document.

36.2 Annexure-I deliberates in detail all consequences pertaining to clause no. 36.

**36.3 NON-APPLICABILITY OF ARBITRATION CLAUSE IN CASE OF BANNING OF VENDORS/ SUPPLIERS/ CONTRACTORS/ BIDDERS/ CONSULTANTS INDULGED IN FRAUDULENT/ COERCIVE PRACTICES**

Notwithstanding anything contained contrary to "CONTRACT DOCUMENTS", in case it is found that the Vendors/ Suppliers/ Contractors/ Bidders/ Consultants indulged in fraudulent/ coercive practices at the time of bidding, during execution of the contract etc., and/ or on other grounds as mentioned in Owner's "Procedure for action in case Corrupt/ Fraudulent/ Collusive/ Coercive Practices" (Annexure-I), the contractor/ bidder shall be banned (in terms of aforesaid procedure) from the date of issuance of such order by Owner, to such Vendors/ Suppliers/ Contractors/ Bidders/ Consultants.

The Vendor/ Supplier/ Contractor/ Bidder/ Consultant understands and agrees that in such cases where Vendor/ Supplier/ Contractor/ Bidder/ Consultant has been banned (in terms of aforesaid procedure) from the date of issuance of such order by Owner, such decision of Owner shall be final and binding on such Vendor/ Supplier/ Contractor/ Bidder/ Consultant and other "CONTRACT DOCUMENTS" shall not be applicable for any consequential issue/ dispute arising in the matter.

**37. PUBLIC PROCUREMENT POLICY FOR MICRO AND SMALL ENTERPRISES (MSEs)**

37.1 As per the Public Procurement Policy for Micro and Small Enterprise (MSEs) order 2012, issued vide Gazette Notification number 503, dated 23.03.2012 by Ministry of Micro, Small and Medium Enterprise of Govt. of India, and specific to this tender, MSEs must be registered with any of the following agencies/ bodies shall be exempted from Tender Processing Fees and EMD submission, if applicable upon production of valid registration certificate.

- (i) District Industries Centre (DIC)
- (ii) National Small Industries Corporation (NSIC)
- (iii) Udyog Aadhaar Memorandum

37.1.1 MSEs participating in the tender must submit the certificate of registration with any one of the above agencies. The registration certificate issued from any of the above agencies must be valid as on close date of the tender.

37.1.2 The MSEs, who have applied for registration or renewal of registration with any of the above agencies/ bodies, but have not obtained the valid certificate as on close date of the tender, are not eligible for exemption/ preference.

**37.2 In case of JV/ Consortium, in order to avail the exemption to Tender Processing Fees and Earnest Money Deposit (EMD, if applicable), all the members of JV/ Consortium should be registered under any of the Categories mentioned under clause 37.1 above.**

**37.3** In case the bidder is falling under above category, the bidder shall submit the documentary evidence satisfying the same.

If the bidder does not provide the above confirmation or appropriate document or any evidence, then it will be presumed that they do not qualify for any preference admissible in the tender.

**38. RISK OF REJECTION**

Any Conditional Bid will straight away run into risk of rejection.

**39. INCOME TAX & CORPORATE TAX**

**39.1** Income tax deduction shall be made from all payments made to the contractor as per the rules and regulations in force and in accordance with the Income Tax Act prevailing from time to time.

**39.2** Corporate Tax liability, if any, shall be to the contractor's account.

**39.3** TDS under GST as may be applicable shall be deducted as per law of Government of India in vogue.

**39.4 MENTIONING OF PAN NO. IN INVOICE BILL**

**39.4.1** As per CBDT Notification No. 95/2015 dated 30.12.2015, mentioning of PAN no. is mandatory for procurement of goods/ services/ works/ consultancy services exceeding INR 2 Lacs per transaction.

**39.4.2** Accordingly, supplier/ contractor/ service provider/ consultant should mention their PAN no. in their invoice/ bill for any transaction exceeding INR 2 Lacs. As provided in the notification, in case supplier/ contractor/ service provider/ consultant do not have PAN no., they have to submit declaration in Form 60 along with invoice/ bill for each transaction.

**39.4.3** Payment of supplier/ contractor / service provider/ consultant shall be processed only after fulfilment of above requirement.

**Annexure-I**

**PROCEDURE FOR ACTION IN CASE CORRUPT/ FRAUDULENT/  
COLLUSIVE/ COERCIVE PRACTICES**

**1. Definitions:**

- 1.1 “Corrupt Practice” means the offering, giving, receiving, or soliciting, directly or indirectly, anything of value to improperly influence the actions in selection process or in contract execution.
- “Corrupt Practice” also includes any omission for misrepresentation that may mislead or attempt to mislead so that financial or other benefit may be obtained, or an obligation avoided.
- 1.2 “Fraudulent Practice” means and include any act or omission committed by an agency or with his connivance or by his agent by misrepresenting/ submitting false documents and/ or false information or concealment of facts or to deceive to influence a selection process or during execution of contract/ order.
- 1.3 “Collusive Practice amongst bidders (prior to or after bid submission)” means a scheme or arrangement designed to establish bid prices at artificial non-competitive levels and to deprive the Owner of the benefits of free and open competition.
- 1.4 “Coercive practice” means impairing or harming or threatening to impair or harm directly or indirectly, any agency or its property to influence the improperly actions of an agency, obstruction of any investigation or auditing of a procurement process.
- 1.5 A “Vendor/ Supplier/ Contractor/ Consultant/ Bidder” is herein after referred as “Agency”
- 1.6 “Competent Authority” shall mean the authority, who is competent to take final decision for Suspension of business dealing with an Agency/ (ies) and Banning of business dealings with Agency/ (ies) and shall be the “Committee” concerned.
- 1.7 “Allied Agency” shall mean all the concerns within the sphere of effective influence of banned/ suspended agencies. In determining this, the following factors may be taken into consideration:
- Whether the management is common.
  - Majority interest in the management is held by the partners or directors of banned/ suspended firm.
  - Substantial or majority shares are owned by banned/ suspended agency and by virtue of this it has a controlling voice.

1.8 “Investigating Agency” shall mean any department or unit of Owner investigating into the conduct of Agency/ party and shall include the Vigilance Department of the Owner, Central Bureau of Investigation, State Police or any other agency set up by the Central or state government having power to investigate.

**2. Actions against bidder(s) indulging in corrupt /fraudulent/ collusive/ coercive practice**

**2.1 Irregularities noticed during the evaluation of the bids:**

If it is observed during bidding process/ bids evaluation stage that a bidder has indulged in corrupt/ fraudulent/ collusive/ coercive practice, the bid of such Bidder (s) shall be rejected, and its Earnest Money Deposit (EMD, if applicable) shall be forfeited.

Further, such agency shall be banned for future business with Owner for a period specified in para below from the date of issue of banning order.

**2.2 Irregularities noticed after award of contract**

**a. During execution of contract:**

If an agency, is found to have indulged in corrupt/ fraudulent/ collusive/ coercive practices, during execution of contract, the agency shall be banned for future business with Owner for a period specified in para below from the date of issue of banning order.

The concerned order(s)/ contract(s) where corrupt/ fraudulent/ collusive practices are observed, shall be suspended with immediate effect by Engineer-in-Charge (EIC)/ Owner whereby the supply/ work/ service and payment etc. will be suspended. The action shall be initiated for putting the agency on banning list.

After conclusion of process, the order(s)/ contract(s) where it is concluded that such irregularities have been committed shall be terminated and Contract Performance Security submitted by agency against such order(s)/ contract(s) shall also be forfeited. The amount that may have become due to the contractor on account of work already executed by him shall be payable to the contractor and this amount shall be subject to adjustment against any amounts due from the contractor under the terms of the contract.

No risk and cost provision will be enforced in such cases.

**b. After execution of contract and during Defect liability period (DLP)/ Warranty/ Guarantee Period:**

If an agency is found to have indulged in corrupt/ fraudulent/ collusive/ coercive practices, after execution of contract and during DLP/ Warranty/ Guarantee Period/O&M Period, the agency shall be banned for future business with Owner for a period specified in para below from the date of issue of banning order.

Further, the Contract Performance Security submitted by agency against such order(s)/ contract(s) shall be forfeited.

**c. After expiry of Defect liability period (DLP)/ Warranty/ Guarantee Period**

If an agency is found to have indulged in corrupt/ fraudulent/ collusive/ coercive practices, after expiry of Defect liability period (DLP)/ Warranty/ Guarantee Period, the agency shall be banned for future business with Owner for a period specified in para below from the date of issue of banning order.

**2.3 Period of Banning**

Banning period shall be reckoned from the date of issuance of banning order and shall be for a period as may be decided by the Owner based on specific case basis. However, minimum period of ban shall be 06 (Six) months from the date of issuance of banning order.

In exceptional cases where the act of vendor/ contractor is a threat to the National Security, the banning shall be for indefinite period.

**3. Effect of banning on other ongoing contracts/ tenders**

3.1 If an agency is banned, such agency shall not be considered in ongoing tenders/ future tenders.

3.2 However, if such an agency is already executing other order(s)/ contract(s) where no corrupt/ fraudulent/ collusive/ coercive practice is found, the agency shall be allowed to continue till its completion without any further increase in scope except those incidentals to original scope mentioned in the contract.

3.3 If an agency is banned during tendering and irregularity is found in the case under process:

3.3.1 after issue of the enquiry/ bid/ tender but before opening of technical bid, the bid submitted by the agency shall be ignored.



- 3.3.2 after opening technical bid but before opening the Price bid, the Price bid of the agency shall not be opened and EMD, if applicable submitted by the agency shall be returned to the agency.
- 3.3.3 after opening of price bid, EMD, if applicable made by the agency shall be returned; the offer/Bid of the agency shall be ignored & will not be further evaluated. If the agency is put on banning list for fraud/ misappropriation of facts committed in the same tender/ other tender where errant agency emerges as the lowest (L1), then such tender shall also be cancelled and re-invited.

#### **4. Procedure for Suspension of Bidder**

##### **4.1 Initiation of Suspension**

Action for suspension business dealing with any agency/(ies) shall be initiated by C&P Department when

- i. Vigilance Department based on the fact of the case gathered during investigation by them recommend for specific immediate action against the agency.
- ii. Vigilance Department based on the input from Investigating agency, forward for specific immediate action against the agency.
- iii. Non-performance of Vendor/ Supplier/ Contractor/ Consultant leading to termination of Contract/ Order.

##### **4.2 Suspension Procedure:**

- 4.2.1 The order of suspension would operate initially for a period not more than six months and is to be communicated to the agency and also to Vigilance Department. Period of suspension can be extended with the approval of the Competent Authority by one month at a time with a ceiling of six months pending a conclusive decision to put the agency on banning list.
- 4.2.2 During the period of suspension, no new business dealing may be held with the agency.
- 4.2.3 Period of suspension shall be accounted for in the final order passed for banning of business with the agency.
- 4.2.4 The decision regarding suspension of business dealings should also be communicated to the agency.



- 4.2.5 If a prima-facie, case is made out that the agency is guilty on the grounds which can result in banning of business dealings, proposal for issuance of suspension order and show cause notice shall be put up to the Competent Authority. The suspension order and show cause notice must include that (i) the agency is put on suspension list and (ii) why action should not be taken for banning the agency for future business from Owner.

The competent authority to approve the suspension will be same as that for according to approval for banning.

### **4.3 Effect of Suspension of business:**

Effect of suspension on other on-going/ future tenders will be as under:

- 4.3.1 No enquiry/ bid/ tender shall be entertained from an agency as long as the name of agency appears in the Suspension List.
- 4.3.2 If an agency is put on the Suspension List during tendering:
- i. after issue of the enquiry/ bid/ tender but before opening of technical bid, the bid submitted by the agency shall be ignored.
  - ii. after opening technical bid but before opening the Price bid, the Price bid of the agency shall not be opened and EMD, if applicable submitted by the agency shall be returned to the agency.
- 4.3.3 The existing contract(s)/ order(s) under execution shall continue.

Tenders invited for procurement of goods, works and services shall have provision that the bidder shall submit a undertaking to the effect that (i) neither the bidder themselves nor their allied agency/(ies) are on banning list of Owner or the Ministry of New & Renewable Energy (ii) bidder is not banned by any Government Department/ Public Sector.

**Annexure-II****ADDENDUM TO INSTRUCTIONS TO BIDDERS (INSTRUCTION FOR PARTICIPATION IN E-TENDER)****1. General**

Special Instructions (for e-Tendering).

**Submission of Online Bids is mandatory for this Tender.**

- 1.1 This section contains detailed instructions regarding bid submission procedure under e-tendering system (e-tender portal). Bidders are required to read the following instructions in addition to various instructions mentioned elsewhere in the bid document for e-tendering. The instructions mentioned herein related to bid submission procedure shall supersede and shall prevail over the conditions enumerated elsewhere in the bid/ tender document.
- 1.2 Bidders who wish to participate in e-tenders must go through the ‘instructions in respect of e-Tendering essentially covering security settings required for bidder’s PC/ Laptop, uploading and checking the status of digital signature in the bidder’s PC/ Laptop, obtaining unique login ID and password, re-setting the password, downloading of Tender document and uploading of Offer/ Bid etc.

**2. About E-Tender Portal (Web)**

Solar Energy Corporation of India Limited (SECI) has adopted a secured and user friendly e-tender system enabling bidders to Search, View, Download tender document(s) directly from the GeM Portal (<https://www.gem.gov.in>) (referred hereunder as “E-Tender Portal”) and also enables the bidders to participate and submit online prices directly in the e-tender portal or uploading of SOR/ Price Schedule (Price Bid) in note and attachment folder, as applicable, and technical bids in secured and transparent manner maintaining absolute confidentiality and security throughout the tender evaluation process and award.

**3. Pre-requisite for participation in bidding process**

The following are the pre-requisite for participation in e-Tendering Process:

**3.1 PC/ Laptop with Windows OS, Internet Explorer/ Mozilla Firefox/ Chrome browser**

Bidder must possess a PC/ Laptop with Windows 7 professional operating system and Internet Explorer 8 or 9/ Mozilla Firefox/ Chrome browser for hassle free

bidding. Bidder is essentially required to effect the security settings as defined in the portal.

### **3.2 Internet Broadband Connectivity**

The Bidder must have a high-speed internet connectivity (preferably Broadband) with internet explorer to access GeM Portal for downloading the Tender document and uploading/ submitting the Bids.

### **3.3 A valid e-mail Id of the Organization/ Firm**

3.4 E-Tendering is a new methodology for conducting Public Procurement in a transparent and secured manner. Now, the Government of India has made e-tendering mandatory. Suppliers/ Vendors will be the biggest beneficiaries of this new system of procurement. For conducting electronic tendering, SECI has decided to use the GeM portal <https://www.gem.gov.in>.

Benefits to Suppliers are outlined on the Home-page of the portal.

### **3.5 Tender Bidding Methodology:**

Sealed Bid System  
Single Stage Two Envelope

## **4. Void**

## **5. Some Bidding Related Information for this Tender (Sealed Bid)**

The bid shall be submitted by the Bidder under “**Single Stage - Single Envelope**” procedure of bidding. Under this procedure, the bid submitted by the Bidder in One envelope - (also referred to as Techno – Commercial & Price Part) shall comprise of the following documents:

### **5.1 Hard Copy: **Not Applicable****

Hard copy of the bid shall comprise of following documents/ programmed file-Attachments to be submitted in sealed envelope, as part of First Envelope. **The envelope shall bear {the name of Tender, the Tender No. and the words ‘DO NOT OPEN BEFORE’ (due date & time)}.**

**Sh. Boda Pool Singh, Senior Engineer (C&P)  
Solar Energy Corporation of India Limited  
6th Floor, Plate-B, NBCC Office Block Tower-2,  
East Kidwai Nagar, New Delhi-110023**

**Tel: 011 24666 290, Extn: 293;****E-mail: [boda.poolsingh@seci.co.in](mailto:boda.poolsingh@seci.co.in); [contracts@seci.co.in](mailto:contracts@seci.co.in);**

- ~~a. Original Non-Refundable Tender Processing Fee as per clause no. 04 of ITB, if applicable.~~
- ~~b. Original Non-Refundable Cost of Tender Document, if applicable.~~
- ~~c. EMD, in original as per Clause 14 of ITB as per 'Format IV/ Format 27' or as prescribed, if applicable.~~

**Bidder shall also upload the scanned copies of all the above-mentioned original documents as Programmed File Attachments during online Bid Submission as a part of First envelope.**

**“Bidder should explicitly note that no hard copies are to be submitted as a part of Second envelope”.**

## **5.2 Soft Copy**

Online documents/Soft copy of the bid shall comprise of following documents to be uploaded on the GeM portal <https://www.gem.gov.in> as per provisions therein.

DOCUMENTS LISTED BELOW ARE TO BE SUBMITTED IN ON-LINE MODE AS SOFT COPIES:

- a. Covering Letter as per Format-I.
- b. General particulars of the Bidder as per the Format-II.
- ~~c. Original Non-Refundable Tender Processing Fee as per clause no. 04 of ITB, if applicable.~~
- ~~d. Original Non-Refundable Cost of Tender Document, if applicable.~~
- ~~e. Earnest Money Deposit (EMD), in original as per Clause 14 of ITB as per 'Format IV/ Format 27' or as prescribed, if applicable.~~
- f. Contract Performance Security as per the Format-III/ Format-28, if applicable.
- g. No Deviation Confirmation as per Format-IX.
- h. E-Banking Mandate Form as per Format-X.
- i. Power of Attorney as per Format-XII for such authorization.
- j. Board Resolution as per Format-XI for such authorization, if applicable.
- k. Declaration Regarding Banning, Liquidation, Court Receivership etc. as per Format-XIII.
- l. A Self declaration on the letter head of the bidder that the bidder has not been blacklisted by any Government Department/PSU as on last date of submission of the bid.
- m. Copy of GST registration No, PAN Card and Income Tax Registration.
- n. Financial Proposal as per Format-V.

- o. The Electronic Form of the bid for Second Envelope (Price - Part), as available on the GeM portal, shall be duly filled:
- a. Main Price Bid comprising as per Format-VI (SCHEDULE OF RATES (SOR)/PRICE BID) available on GeM portal of the Price Schedule duly completed, sealed, and signed/digitally signed shall be uploaded. **“Termed as MAIN BID”**.
  - b. The bidder shall submit the Excel Sheet/ **Financial Document indicating price break up as per the Format-VI (SCHEDULE OF RATES (SOR)/PRICE BID)** of Forms & Formats, Section-VII along with the Financial Bid in the prescribed price bid format only on the GeM Portal.
  - c. If any variation is noted between the price mentioned in the Electronic Form of GeM and the Main Bid (Refer Clause above for the definitions of Electronic Form and Main Bid), the price mentioned in the Main Bid shall prevail.

## **6. Special Note on Security and Transparency of Bids**

Security related functionality has been rigorously implemented in GeM in a multidimensional manner. Starting with 'Acceptance of Registration by the Service Provider', provision for security has been made at various stages in GeM.

**CAUTION:** All bidders must fill Electronic Form for each bid-part sincerely and carefully, and avoid any discrepancy between information given in the Electronic Form and the corresponding Main-Bid.

## **7. Other Instructions**

For further instructions, the vendor should visit the home-page of the portal <https://www.gem.gov.in>, and go to the User-Guidance Centre.

## **8. Void**

## **9. Content of Bid**

### **9.1 Un-Priced Bid**

- a. The Un-Priced Bid (i.e. Part I - Technical Bid, refer ITB of tender for details) to be uploaded on GeM. Bidders are advised to not upload duly filled Schedule of Rates (SOR)/ Price Schedule (PS) at this link.

- b. Before the bid is uploaded, the bid comprising of all relevant documents mentioned in the tender document should be digitally signed in accordance with the Indian IT Act 2000. If any modifications are required to be made to a document thereafter the modified documents shall be again digitally signed before uploading.
- c. Bidders are required to upload all Tender forms and supporting documents which form part of the bid/ tender in e-tender portal.
- d. Uploading the documents relevant to bid before the bid submission date and time is the sole responsibility of the bidder.

**10. Submission of documents**

Bidders are requested to upload small sized documents preferably at a time to facilitate easy uploading into e-tender portal. Owner shall not be responsible in case of failure of the bidder to upload documents/ bids within specified time of tender submission.

**11. Last date for submission of bids**

System does not allow for submission or modification of bids beyond the deadline for bid submission. However, if the bidder for some reason intends to change the bid already entered, he may change/ revise the same on or before the last date and time of submission. The system time displayed on GeM e-tender webpage shall be final and binding on the bidders for all purposes pertaining to various events of the subject tender and no other time shall be taken into cognizance.

Bidders are advised in their own interest to ensure that bids are uploaded in e-tender system well before the closing date and time of bid.

**12. Internet connectivity**

If bidders are unable to access GeM e-tender portal or Bid Documents, the bidders may please check whether they are using proxy to connect to internet or their PC is behind any firewall and may contact their system administrator to enable connectivity. Please note that Port SSL/ 443 should be enabled on proxy/firewall for HTTPS connectivity. Dial-up/ Broad and internet connectivity without Proxy settings is another option.



### **ANNEXURE-III**

#### **TRADE RECEIVABLES DISCOUNTING SYSTEM (TReDS)**

As an initiative of Government of India & RBI towards Make in India, Skill India & Financial Inclusion, to provide a platform for bill discounting for MSME vendors, Solar Energy Corporation of India Limited has entered into an association / agreement with following 3 (three) financial institutions:

1. Receivables Exchange of India (RXIL), which is a joint-venture between National Stock Exchange and SIDBI;
2. A Treds, a joint-venture between Axis Bank and Mjunction Services; and
3. Mynd Solution which runs M1 Exchange

MSME vendors can register on a digital platform which connects MSME Service Providers and their Buyers to multiple financiers. It enables MSME Service Providers, under an efficient & transparent bidding mechanism, to sell their invoices to financiers, thus unlocking working capital / generating liquidity quickly, without impacting their relationship with Buyers.

#### **Benefits to MSME Service Provider:**

1. Timely & Cheap finance without any collateral / loan / debt and no recourse to the MSME Service Provider.
2. MSME Service Provider can get payments in less than 48 hours from submitting invoice on the platform, thus improving cash flows.
3. Online & transparent bidding mechanism coupled with Buyer credit profile ensures most competitive rates and significant reduction in cost of funds for MSME.
4. Funding is without recourse to Service Provider; thus, payment once received through Platform cannot be recalled by the Financier.

#### **Steps Involved for registration at Platform:**

1. Acceptance of Offer Letter
2. One-time Submission of KYC and On-boarding documents
3. Verification of Documents by individual agencies (each of above) as per RBI guidelines
4. Execution of Agreement with by individual agencies (each of above)
5. Registering of MSME Service Provider
6. Activation of User ID and Password for MSME Service Provider



7. Issuance of User ID and Password to MSME Service Provider
8. Commencement of transactions on Platform

A dedicated customer Management Team will be available for all the “TReDS Platform” by these platforms for any related queries. SECI will not entertain any queries related to any of these platforms.

A payment to be taken through “TReDS” or directly from SECI is a sole discretion of the vendor. SECI shall not intervene in the vendor’s decision to place their invoices on “TReDS” Platform or directly taking payments from SECI.

“TReDS” option shall only be given to the MSME vendors and any other vendor “NOT” registered as MSME with SECI, cannot avail this facility.

**Note:**

1. The above benefits shall be allowed to only manufacturing Micro and small Enterprises and not to traders /agents for supply of materials.
2. Bidders registered under the “service” category shall not be considered for supply of material.
3. Udyog Aadhar Number is mandatory for availing benefits against above scheme.
4. Any Change in MSE policy by Govt/competent authority shall supersede above clauses

## SECTION-III

# BID DATA SHEET

**BID DATA SHEETS (BDS)**

The following bid specific data for the Plant and Equipment to be procured shall amend and/ or supplement the provisions in the Section - II, Instruction to Bidders (ITB).

S No	ITB Clause Ref. No	Bid Data Details
1.		<b><u>Replace the existing clause by following:</u></b>

## **SECTION-IV**

# **QUALIFYING REQUIREMENTS**

## **QUALIFYING REQUIREMENTS**

Qualification of the Bidder(s) will be based on their meeting the minimum eligibility criteria specified below regarding the Bidder's General Standards, Technical Experience and Financial eligibility as demonstrated by the Bidder's responses in the corresponding Bid documents. Specific requirements are given below:

1. **GENERAL ELIGIBILITY CRITERIA – Not Applicable.**
2. **TECHNICAL ELIGIBILITY CRITERIA – Not Applicable.**
3. **EQUIPMENT AND MANAGERIAL CAPABILITY CRITERIA – Not Applicable.**
4. **FINANCIAL ELIGIBILITY CRITERIA – Not Applicable.**
5. Owner reserves the right to waive minor deviations if they do not materially affect the capability of the Bidder to perform the contract.
6. **IN CASE ANY DOCUMENT SUBMITTED BY A BIDDER IS FOUND TO BE FORGED OR FAKE, OWNER RESERVES ITS RIGHT TO TAKE APPROPRIATE ACTIONS FOR SUCH MALPRACTICES INCLUDING FOREFEITURE OF EMD AND/ OR BANNING OF BUSINESS/ BLACKLISTING ETC.**

## **SECTION-V**

# **GENERAL CONDITIONS OF CONTRACT (GCC)**

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## **[A] DEFINITIONS**

In this “Tender Document” the following words and expression will have the meaning as herein defined where the context so admits:

### **1. DEFINITION & ABBREVIATIONS**

In this TENDER (as here-in-after defined) the following words and expressions shall have the meanings hereby assigned to them except where the context otherwise required.

#### **1.1 AFFILIATE** shall mean a company that either directly or indirectly

- a. controls or
- b. is controlled by or
- c. is under common control with

A Bidding Company and “control” means ownership by one company of at least twenty six percent (26%) of the voting rights of the other company.

#### **1.2 APPROVED** shall mean approved in writing including subsequent written confirmation of previous verbal approval and "APPROVAL" means approval in writing including as aforesaid.

#### **1.3 APPOINTING AUTHORITY** for the purpose of arbitration shall be the any person so designated by the Owner.

#### **1.4 ARBITRATOR** means the person or persons appointed by agreement between the owner and the Contractor to make a decision on or to settle any dispute or difference between the owner and the Contractor referred to him or her by the parties.

#### **1.5 BID** means the Techno Commercial and Price Bid submitted by the Bidder along with all documents/ credentials/ attachments/ annexure etc., in response to the Tender, in accordance with the terms and conditions hereof.

#### **1.6 BIDDER** means Bidding Company/ Expert submitting the Bid. Any reference to the Bidder includes Bidding Company/ Experts including its successors, executors and permitted assigns as the context may require.

#### **1.7 CHARTERED ACCOUNTANT** means a person practicing in India or a firm whereof all the partners practicing in India as a Chartered Accountant(s) within the meaning of the Chartered Accountants Act, 1949.

- 1.8 **COMPANY** means a body incorporated in India under the Companies Act, 1956 or Companies Act, 2013 including any amendment thereto.
- 1.9 **CONTRACT** shall mean the Agreement between the Owner and the Contractor for the execution of the works including therein all contract documents.
- 1.10 **CONTRACT DOCUMENTS** mean collectively the Limited Tender Documents, Specification, Schedule of Quantities and Rates, Letter of Acceptance and agreed variations if any, and such other documents constituting the Limited Tender and acceptance thereof.
- 1.11 **CONTRACTOR/ SUCCESSFUL BIDDER** means the person or the persons, firm or Company or corporation whose tender has been accepted by the Owner and includes the Contractor's legal representatives his/ her successors and permitted assigns.
- 1.12 **CONTROLLING OFFICER** means the authorized Controlling Person/body of the contract from Human Resource P&A Department of designation not below the rank of General manager or as suitably appointed by Solar Energy Corporation of India Limited to perform the duties delegated by the Owner.
- 1.13 **DAY** means a day of 24 hours from midnight to midnight irrespective of the number of hours worked in that day.
- 1.14 **EARNEST MONEY DEPOSIT (EMD)** means the unconditional and irrevocable Tender Security in the form of Demand Draft/ Banker's Cheque/ Bank Guarantee to be submitted along with the Bid by the Bidder as prescribed in the Tender.
- 1.15 **ENGINEER/ ENGINEER-IN-CHARGE** shall mean the person designated from time to time by Solar Energy Corporation of India Limited/ Owner and shall include those who are expressly authorized by him to act for and on his behalf for operation of this Contract.
- 1.16 **EFFECTIVE DATE** means the date of issuance of Notification of Award/ GeM Order or date as mentioned in Notification of Award/ GeM Order from which the Time for Completion shall be determined.
- 1.17 **FINANCIAL BID/PRICE BID** means the price quotation submitted by the Service Provider for the complete Limited Tender scope of work as per the format provided under Schedule of Rates (SOR).
- 1.18 **NOTICE IN WRITING OR WRITTEN NOTICE** shall mean a notice in written, typed or printed characters sent (unless delivered personally or otherwise proved to have been received by the addressee) by registered post to the latest known private

or business address or registered office of the addressee and shall be deemed to have been received in the ordinary course of post it would have been delivered.

- 1.19 **NOTIFICATION OF AWARD (NOA)/ GeM Order** means the official notice issued vide Letter/ E-mail order placed on GeM portal by the owner notifying the Contractor that his bid has been accepted.
- 1.20 **OFFICER IN CHARGE** means the authorized representative appointed by Solar Energy Corporation of India Limited to perform the duties delegated by the Owner.
- 1.21 **OWNER** means here in the context of this Tender Document as Solar Energy Corporation of India Limited, New Delhi shall include the legal successors or permitted assigns of the Owner.
- 1.22 **PARENT COMPANY** means a company that holds more than Fifty Percent (50%) of the paid-up equity capital directly or indirectly in the Bidding Company as the case may be.
- 1.23 **SECI** means Solar Energy Corporation of India Limited, New Delhi (A Government of India Enterprise) under MNRE.
- 1.24 **TENDER** means the process whereby Owner invite bids for Projects/ Works/ Facilities that are submitted within a finite deadline by the Bidder/ Contractor.
- 1.25 **WEEK** means a period of any consecutive seven days.
- 1.26 **WORKING DAY** means any day which is not declared to be holiday or rest day by the Owner.

## **[B] GENERAL INFORMATION**

### **2. INTERPRETATIONS**

- 2.1 Words comprising the singular shall include the plural & vice versa
- 2.2 An applicable law shall be construed as reference to such applicable law including its amendments or re-enactments from time to time.
- 2.3 A time of day shall save as otherwise provided in any agreement or document be construed as a reference to Indian Standard Time.
- 2.4 Different parts of this contract are to be taken as mutually explanatory and supplementary to each other and if there is any differentiation between or among the

parts of this contract, they shall be interpreted in a harmonious manner so as to give effect to each part.

- 2.5 The table of contents and any headings or sub headings in the contract has been inserted for case of reference only & shall not affect the interpretation of this agreement.

### **3. APPLICATION**

These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

### **4. BID LANGUAGE**

The bid prepared by the Service Provider, as well as all correspondence and documents relating to the Bid exchanged by the Service Provider and SECI, shall be written in English language only. Supporting documents and printed literature furnished by the Service Provider may be in another language provided they are accompanied by an accurate translation of the relevant passages in the English language duly certified by the Service Provider, in which case, for purposes of interpretation of the Bid, the translation shall govern.

## **[C] GENERAL OBLIGATIONS**

### **5. CONTRACT LIABILITY**

#### **5.1 Contractors' liability towards indemnity**

The successful bidder shall submit an indemnity bond, indemnifying SECI from the following, on a stamp paper of Rs. 100 duly signed by the authorized signatory within 30 working days from the date of work order, and before commencement of work at site:

- a. Any third-party claims, civil or criminal complaints /liabilities, site mishaps, fire hazards and other accidents including death of any person/s or dispute and /or damages occurring or arising out of any mishaps at site due to his/his employee/representative fault or negligence.
- b. All claims, demands, actions, proceedings, losses, damages, liabilities, cost, charges, expenses or obligations that are occasioned to or may occasion to the Bidder as a result of nonpayment of any statutory dues levied/Taxes e.g. leviable on the Bidder or the Bidder committing breach of any of the rules, regulations,

orders, directives, instructions that may be issued by any authority under the Central Government/State Govt. or any statute or law for the time being in force.

- c. Any damages, loss, death or expenses due to or resulting from any negligence or breach of duty on his/his employee/representative part.

## **6. NON-DISCLOSURE**

The successful Bidder shall safeguard and keep the Confidential Information of SECI in confidence. The Bidder shall not, without the prior written consent of the owner (SECI), disclose Confidential Information to any person or entity except to Bidder's employees, officers and directors who have a need to know such Confidential Information for the Purpose and who are bound by the confidentiality obligations. The successful Bidder shall ensure that each of such employees, officers and directors are made aware of the nature of the confidential information and shall at all times remain liable for the wrongful disclosure by such persons. Further, the Bidder shall ensure not to disclose the Confidential Information to its affiliates, Holding Company/ Parents as well as Group Companies.

## **7. SUCCESSFUL BIDDER INTEGRITY**

The Successful Bidder is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state-of-the-art methods and economic principles and exercising all means available to achieve the performance specified in the Contract.

## **8. DEFAULT IN CONTRACTS OBLIGATION**

- 8.1 In case of any default or delay in performing any of the contract obligation, SECI reserves the right to forfeit the Performance Security/recover the actual damages/loss from the successful bidder but in any case, total liability of the Successful Bidder under this contract shall not exceed total contract value/price.
- 8.2 In addition to above clause, SECI may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Successful Bidder, terminate the Contract in whole or part as following:
  - a. if the Successful Bidder fails to deliver any or all of the Work as required by SECI or
  - b. if the Successful Bidder fails to perform any other obligation(s)/duties under the Contract or
  - c. If the Successful Bidder, in the judgment of SECI has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

## **9. FORCE MAJEURE**

9.1 A 'Force Majeure' means any event or circumstance or combination of events those stated below that wholly or partly prevents or unavoidably delays an Affected Party in the performance of its obligations under this Agreement, but only if and to the extent that such events or circumstances are not within the reasonable control, directly or indirectly, of the Affected Party and could not have been avoided if the Affected Party had taken reasonable care or complied with Prudent Utility Practices:

- a. Act of God, including, but not limited to lightning, fire not caused by Contractors' negligence and explosion (to the extent originating from a source external to the site), earthquake, volcanic eruption, landslide, unprecedented flood, cyclone, typhoon or tornado;
- b. Any act of war (whether declared or undeclared), invasion, armed conflict or act of foreign enemy, blockade, embargo, revolution, riot, insurrection, terrorist or military action, quarantine;
- c. Radioactive contamination or ionizing radiation originating from a source in India or resulting from another Force Majeure Event mentioned above.

## **9.2 Force Majeure Exclusions**

Force Majeure shall not include (i) any event or circumstance which is within the reasonable control of the Parties and (ii) the following conditions, except to the extent that they are consequences of an event of Force Majeure:

- a. Unavailability, late delivery, or changes in cost of the plant, machinery, equipment, materials, spare parts or consumables for the Power Project/Service;
- b. Delay in the performance of any Contractor, sub-Contractor or their agents;
- c. Non-performance resulting from normal wear and tear typically experienced in power generation materials and equipment/Service;
- d. Strikes at the facilities of the Contractor / Affected Party;
- e. Insufficiency of finances or funds or the agreement becoming onerous to perform; and
- f. Non-performance caused by, or connected with, the Affected Party's:
  - i. Negligent or intentional acts, errors or omissions;
  - ii. Failure to comply with an Indian Law; or
  - iii. Breach of, or default under this Contract Agreement.
- g. Normal rainy seasons and monsoon
- h. Any Transport strikes not directly affecting the delivery of goods from manufacturer to site



- 9.3 In the event of either party being rendered unable by Force Majeure to perform any obligation required to be performed by them under this Contract, relative obligation of the party affected by such Force Majeure shall be treated as suspended during the period which the Force Majeure clause last.
- 9.4 Upon occurrence of such causes, the party alleging that it has been rendered unable as aforesaid, thereby, shall notify the other party in writing by registered notice within 7 (Seven) Days of the alleged beginning thereof giving full particulars and satisfactory evidence in support of its claim. Further, within 14 (Fourteen) days, the Contractor will furnish a detailed Contingency Plan to overcome the effects of the incident and bring the project on its schedule after cessation of the effect of Force Majeure.
- 9.5 The Affected Party shall give notice to the other Party of (i) the cessation of the relevant event of Force Majeure; and (ii) the cessation of the effects of such event of Force Majeure on the performance of its rights or obligations under this Agreement, as soon as practicable after becoming aware of each of these cessations.
- 9.6 Time for Performance of the relative obligation suspended by the force majeure shall stand extended by the period for which such Force Majeure clause lasts.
- 9.7 If works are suspended by Force Majeure conditions lasting for more than two months, the Owner shall have the option of cancelling this Contract in whole or part thereof, at its discretion.
- 9.8 The Contractor will not be entitled to claim any compensation for Force Majeure conditions and shall take appropriate steps to insure its men and materials utilized by it under the Contract.
- 9.9 To the extent not prevented by force majeure event, the affected party shall continue to perform its obligations pursuant to this Agreement. The Affected Party shall use its reasonable efforts to mitigate the effect of any Force Majeure Event as soon as practicable.

## **10. RISK PURCHASE CLAUSE**

In case the contractor is not able, in the judgment of SECI, to maintain satisfactory work progress and it appears that he will not be able to render the services within the time schedule and achieve the target completion date, SECI shall be at liberty to either:

- a. Continue as per the Work Order with due liquidated damages (if applicable) for late delivery.

OR

- b. Engage any other contractor, parallel to existing contractor, to complete part of the balance order at the risk and cost of the existing contractor.
- or
- c. Cancel the Work Order and get the balance work done from third party at the risk and cost of the existing contractor.

## **11. TERMINATION OF CONTRACT**

### **11.1 Termination for Owner's Convenience**

- 11.1.1 The Owner may at any time terminate the Contract for any reason by giving the Contractor a notice of termination that refers to this GCC Sub-Clause 11.1.
- 11.1.2 Upon receipt of the notice of termination under GCC Sub-Clause 11.1.1, the Contractor shall either immediately or upon the date specified in the notice of termination
  - a. cease all further services, except for such services as the Owner may specify in the notice of termination for the sole purpose of protecting that part of the services already executed.
  - b. terminate all subcontracts, except those to be assigned to the Owner pursuant to paragraph (c) (ii) below
  - c. subject to the payment specified in GPC Sub-Clause 11.1.3,
    - i. deliver to the Owner the parts of the services executed by the Contractor up to the date of termination
    - ii. to the extent legally possible, assign to the Owner all right, title and benefit of the Contractor as of the date of termination, and, as may be required by the Owner, in any subcontracts concluded between the Contractors and its Subcontractor; and
- 11.1.3 In the event of termination of the Contract under GPC Sub-Clause 11.1.1, the Owner shall pay to the Contractor the following amounts:
  - a. the Contract Price, properly attributable to the supplies executed by the Contractor as of the date of termination
  - b. any amounts to be paid by the Contractor to its Subcontractors in connection with the termination of any subcontracts, including any cancellation charges

### **11.2 Termination for Contractors' Default**

- 11.2.1 Neither the Owner nor the Contractor may assign the Contract or any part thereof, or any right, benefit, obligation, or interest therein or thereunder, to

any third party without the express prior written consent of the other Party, which consent shall not be unreasonably withheld, except that the Contractor shall be entitled to assign any monies due and payable to it or that may become due and payable to it under the Contract, either absolutely or by way of charge.

11.2.2 The Owner, without prejudice to any other rights or remedies it may possess, may terminate the Contract forthwith in the following circumstances by giving a notice of termination and its reasons therefor to the Contractor, referring to this GPC Sub-Clause 11.2:

- a. if the Contractor becomes bankrupt or insolvent, has a receiving order issued against it, compounds with its creditors, or, if the Contractor is a corporation, a resolution is passed or order is made for its winding up, other than a voluntary liquidation for the purposes of amalgamation or resupply, a receiver is appointed over any part of its undertaking or assets, or if the Contractor takes or suffers any other analogous action in consequence of debt
- b. if the Contractor assigns or transfers the Contract or any right or interest therein in violation of the provision of GPC Clause 11.2.1.
- c. if the Contractor, in the judgment of the Owner has engaged in Fraud and Corruption in competing for or in executing the Contract.

11.2.3 If the Contractor

- a. has abandoned or repudiated the Contract
- b. has without valid reason failed to commence services promptly or has suspended the progress of Contract performance for more than twenty-eight (28) days after receiving a written instruction from the Owner to proceed
- c. persistently fails to execute the Contract in accordance with the Contract or persistently neglects to carry out its obligations under the Contract without just cause

then the Owner may, without prejudice to any other rights it may possess under the Contract, give a notice to the Contractor stating the nature of the default and requiring the Contractor to remedy the same. If the Contractor fails to remedy or to take steps to remedy the same within fourteen (14) days of its receipt of such notice, then the Owner may terminate the Contract forthwith by giving a notice of termination to the Contractor that refers to this GPC Sub-Clause 11.2.

11.2.4 Upon receipt of the notice of termination under GPC Sub-Clauses 11.2.2 or 11.2.3, the Contractor shall, either immediately or upon such date as is specified in the notice of termination,

- a. cease all further services, except for such services as the Owner may specify in the notice of termination for the sole purpose of protecting that part of the services already executed.
- b. terminate all subcontracts, except those to be assigned to the Owner pursuant to paragraph (c) below
- c. to the extent legally possible, assign to the Owner all right, title and benefit of the Contractor as of the date of termination, and, as may be required by the Owner, in any subcontracts concluded between the Contractors and its Subcontractor.

11.2.5 The Owner may expel the Contractor, and complete the services itself or by employing any third Party. The Owner may, to the exclusion of any right of the Contractor over the same, take over and use with the payment of a fair rental rate to the Contractor, with all the maintenance costs to the account of the Owner and with an indemnification by the Owner for all liability including damage or injury to persons arising out of the Owner's use of such services.

11.2.6 Subject to GPC Sub-Clause 11.2.7, the Contractor shall be entitled to be paid the Contract Price attributable to the services executed as of the date of termination. Any sums due the Owner from the Contractor accruing prior to the date of termination shall be deducted from the amount to be paid to the Contractor under this Contract.

11.2.7 If the Owner completes the services, the cost of completing the services by the Owner shall be determined.

If the sum that the Contractor is entitled to be paid, pursuant to GPC Sub-Clause 11.2.6, plus the reasonable costs incurred by the Owner in completing the services, exceeds the Contract Price, the Contractor shall be liable for such excess.

If such excess is greater than the sums due the Contractor under GPC Sub-Clause 11.2.6, the Contractor shall pay the balance to the Owner, and if such excess is less than the sums due the Contractor under GPC Sub-Clause 11.2.6, the Owner shall pay the balance to the Contractor.

The Owner and the Contractor shall agree, in writing, on the computation described above and the manner in which any sums shall be paid.

## **[D] APPLICABLE LAW AND SETTLEMENT OF DISPUTES**

## **12. MUTUAL CONSULTATION**

If any dispute of any kind whatsoever shall arise between the owner and the supplier in connection with or arising out of the Contract, including without prejudice to the generality of the foregoing, any question regarding its existence, validity or termination, or the execution of the Facilities, whether during the progress of the Facilities or after their completion and whether before or after the termination, abandonment or breach of the Contract, the parties shall seek to resolve any such dispute or difference by mutual consultation. If the parties fail to resolve such a dispute or difference by mutual consultation, then the dispute may be settled through Arbitration / other remedies available under the applicable laws.

## **13. ARBITRATION**

### **13.1 Settlement of Dispute**

- i. If any dispute or difference or claim occurs between the Owner and the Supplier in connection with or arising out of the contract including without prejudice to the generality of the foregoing, any question regarding the formation, existence, validity termination or breach, the parties shall seek to resolve any such dispute or difference by mutual consent.
- ii. If the parties fail to resolve, such a dispute or difference by mutual consent, within 45 days of its arising, then the dispute shall be referred by either party by giving notice to the other party in writing of its intention to refer to Arbitration as hereafter provided regarding matter under dispute. No arbitration proceedings will commence unless such notice is given.

### **13.2 In Case the Contractor Is a Public Sector Enterprise or A Government Department**

In the event of any dispute or difference relating to the interpretation and application of the provisions of commercial contract(s) between Central Public Sector Enterprises (CPSEs)/ Port Trusts inter se and also between CPSEs and Governmental Departments/ Organizations (other than those related to taxation matters), such dispute or difference shall be taken up by either party for resolution through AMRCD (Administrative Mechanism for Resolution of CPSEs Disputes) as mentioned in DPE OM No. 4(1)/2013-DPE (GM)FTS-1835 dated 22-05-2018, 04.07.2018 and 11.07.2018; and DPE-GM-056i0003/2019-FTSA-10937 dated 20.02.2020 and as amended from time to time.

### **13.3 In All Other Cases**

- i. In all other cases, any dispute submitted by a party to Arbitration shall be heard by an Arbitration Panel composed of three Arbitrators, in accordance with the provisions set forth below.
- ii. The owner and the supplier shall each appoint one Arbitrator, and these two Arbitrators shall jointly appoint a third Arbitrator, who shall chair the Arbitration Panel. If the two Arbitrators do not succeed in appointing a third Arbitrator within Thirty (30) days after the later of the two Arbitrators has been appointed, the third arbitrator shall, at the request of either party, be appointed by the Appointing Authority for third Arbitrator which shall be the President, Institution of Engineers.
- iii. If one party fails to appoint its Arbitrator within thirty (30) days after the other party has named its Arbitrator, the party which has named an Arbitrator may request the Appointing Authority to appoint the second Arbitrator.
- iv. If for any reason an Arbitrator is unable to perform its function, the mandate of the Arbitrator shall terminate in accordance with the provisions of applicable laws and a substitute shall be appointed in the same manner as the original Arbitrator. Such a re-constituted Tribunal may, at its discretion, proceed with the reference from the stage at which it was left by the previous Arbitrator (s).
- v. Arbitration proceedings shall be conducted with The Arbitration and Conciliation Act, 1996 and the rules made thereunder and for the time being in force.
- vi. The venue or arbitration shall be New Delhi.
- vii. The award of the arbitrator shall be final and binding on the parties to this contract.
- viii. The decision of a majority of the Arbitrators (or of the third Arbitrator chairing the Arbitration Panel, if there is no such majority) shall be final and binding and shall be enforceable in any court of competent jurisdiction as decree of the court. The parties thereby waive any objections to or claims of immunity from such enforcement.
- ix. The Arbitrator(s) shall give reasoned award.
- x. Notwithstanding any reference to the Arbitration herein, the parties shall continue to perform their respective obligations under the contract unless they otherwise agree.



- xi. Cost of arbitration shall be equally shared between the Owner and the Supplier.
- xii. The fees payable to the Arbitrator and the manner of payment of the fees shall be such as may be governed by the Fourth Schedule of the Arbitration and Conciliation Act 1996.
- xiii. The Courts in Delhi alone shall have jurisdiction to entertain any application or other proceedings in respect of anything arising under this Contract and any award or awards made by Arbitration Tribunal hereunder shall be filed (if so required) in the concerned Courts in Delhi only.
- xiv. The language of the proceedings will be in English.
- xv. This Arbitration Clause shall continue to survive termination, completion, or closure of the Main contract for 120 days thereafter.

#### **14. JURIDICTION**

The Contract shall be governed by and interpreted in accordance with laws in force in India. The Courts of Delhi shall have exclusive jurisdiction in all matters arising under the Contract.



# **SECTION-VI**

  

## **SPECIAL CONDITIONS OF CONTRACT (SCC)**

### **SPECIAL CONDITIONS OF CONTRACT (SCC)**

The following Special Conditions of Contract (SCC) shall supplement the General Conditions of Contract (GCC). Wherever there is a conflict, the provisions herein shall prevail over those in the GCC. The corresponding Clause number(s) of the GCC is/are indicated in parentheses.

<b>SCC No</b>	<b>GCC Clause Ref. No (If Applicable)</b>	<b>Details/ Description/ Special Conditions</b>
1.	Definitions (GCC clause 1)	<p><b>The Owner is:</b></p> <p><b>Solar Energy Corporation of India Limited,</b> 6th Floor, Plate-B, NBCC Office Block Tower-2, East Kidwai Nagar, New Delhi-110023, India</p> <p>Kind Attn.: AGM (C&amp;P) / DGM (C&amp;P) Telephone Nos.: +91-(0)11-24666 200/ 24666 200 Fax No.: +91-(0)11-24666 200 E-mail: - <a href="mailto:contracts@seci.co.in">contracts@seci.co.in</a>;</p>
2.	Contract Performance Security (CPS)/ Contract Performance Guarantee (CPG) (GCC clause 15)	<p><b><u>Add following to the existing clause's:</u></b></p> <p><b>15. <u>CONTRACT PERFORMANCE SECURITY</u></b></p> <p>15.1 Against the contract of the project, within 30 (Thirty) days from the effective date of the GeM Order, the successful bidder shall furnish an unconditional and irrevocable Contract Performance Security as per Format attached and which shall be <b>3% of the Total Contract Value and shall be valid up to 27 (Twenty-Seven) Months from the date of issuance.</b> The Contract Performance Security shall be in the form of either <b>Banker's Cheque or Demand Draft or Bank Guarantee or NEFT</b> and shall be in the currency of the Contract and will be issued in the name of the owner (Solar Energy Corporation of India Limited).</p> <p>Bank Guarantee towards Contract Performance Security shall be from any scheduled bank or a branch of an International Bank situated in India and registered with Reserve Bank of India as scheduled</p>

foreign bank. However, in case of Bank Guarantees from Banks other than the Nationalized Indian banks, the Bank must be a commercial Bank having net worth in excess of INR 500 Crores and a declaration to this effect should be made by such commercial bank either in the Bank Guarantee itself or separately on its letterhead.

The Contract Performance Security may be submitted in the form of 'Insurance Surety Bonds, Account payee Demand Draft, Banker's Cheque, Fixed Deposit Receipt or Bank Guarantee (Including e-Bank Guarantee) in favour of "Solar Energy Corporation of India Limited".

15.2 The Contract Performance Security has to cover the entire contract value including extra works/ services also. As long as the Contract Performance Security submitted at the time of award takes care the extra works/ services executed and total executed value are within the awarded contract price, there is no need for additional Contract Performance Security. As soon as the total executed value is likely to burst the ceiling of awarded contract price, the bidder should furnish additional Contract Performance Security on proportionate basis of the percentage for the additional amount in excess to the original contract value. The Contract Performance Security shall be towards faithful performance of the contractual obligations and performance of equipment.

15.3 Further, any delay beyond 30 (Thirty) days shall attract interest @ 1.25% per month on the total Contract Performance Security amount, calculated on pro-rata basis accordingly. Owner at its sole discretion may cancel the GeM Order/ Contract Agreement, in case Contract Performance Security is not submitted within 45 (Forty) days from the effective date of the GeM Order. However, total project completion period shall remain same. Part Security shall not be accepted.

15.4 If the bidder or their employees or the bidder's agents and representatives shall damage, break, deface or

		<p>destroy any property belonging to the Owner or others during the execution of the Contract, the same shall be made good by the bidder at his own expenses and in default thereof, the Engineer-in-Charge may cause the same to be made good by other bidders and recover expenses from the bidder (for which the certificate of the Engineer-in-Charge shall be final).</p> <p>15.5 All compensation or other sums of money payable by the bidder to the Owner under terms of this Contract may be deducted from or paid by the encashment or sale of a sufficient part of his Contract Performance Security or from any sums which may be due or may become due to the bidder by the Owner of any account whatsoever and in the event of his Contract Performance Security being reduced by reasons of any such deductions or sale of aforesaid, the bidder shall within 10 (Ten) days thereafter make good in cash, bank drafts as aforesaid any sum or sums which may have been deducted from or realized by sale of his Contract Performance Security, or any part thereof. No interest shall be payable by the Owner for sum deposited as Contract Performance Security.</p> <p>15.6 The Contract Performance Guarantee (CPG) submitted shall be released to the contractor without any interest not later than 90 days after the successful completion of the contract subject to the approval and acceptance by the owner (Solar Energy Corporation of India Limited).</p>
3.	<p>Payment terms (GCC clause 16)</p>	<p><b><u>Add following to the existing clause's:</u></b></p> <p><b><u>16. PAYMENT TERMS</u></b></p> <p>The Cloud Service Provider (CSP)/ Contractor is required to submit their Quarterly Contract Bills for Payment under the contract for the “Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider” as per Rates quoted by them and accepted by SECI along with the relevant supporting documents, if any towards release of Quarterly payments:</p> <p>16.1 Billing Cycle: Quarterly Basis against claim.</p>

- 16.2 Payment shall be released by the SECI (on quarterly basis against claim), subject to submission of Tax Invoice, within 30 days after verification of Invoice/bill(s) by Engineer-in-Charge or Representative of SECI. The payment shall be released after deduction of taxes & duties, penalty/ liquidated charges if any as applicable and quarterly report taking into account as per SLA.
- 16.3 If Contractor has quoted the Total Contract Price/Total Evaluated Bid Value as INR X, then the Contractor shall raise the quarterly bill with the amount of INR X/8 of the Total Contract Price/Total Evaluated Bid Value only.
- 16.4 All payments shall be made against GST invoices to be raised by service provider as specified under the GST Act and related Rules, Notifications, etc. as notified by the Government in this regard from time to time. In the event that service provider fails to provide the invoice in the form and manner prescribed under the GST Act and Rules, Owner shall not be liable to make any payment against such invoice.
- 16.5 All payments to be made directly to service provider under the contract shall be made by SECI through electronic payment mechanism (e-payment).

**NOTES:**

- Payment shall be made against submission of Original Invoice subject to verification & acceptance by SECI.
- All the payment shall be released from Owner's Head Office, SECI, New Delhi, upon submission of Original Documents as mentioned.
- Bidder must quote the price in enclosed price formats only. The formats shall not be changed and/ or retyped. For any deviation to the Financial Proposal format, proposal is liable for rejection.
- Any variation or change in the quantity of the work shall be paid only after the confirmation from SECI official in written.

		<ul style="list-style-type: none"> <li>• Payment will be released through RTGS/NEFT/IMPS in the name of Bidder after statutory deductions (if any).</li> </ul> <p><b>It is mandatory for all MSME bidders to get registered at “TReDS” platform in line with the details as mentioned in the tender document. SECI shall facilitate the best possible support in the on boarding of the MSME bidders at “TReDS”. All payments will be done to the MSME bidders through TReDS only. Non registration of the MSME bidders at TReDS may lead to delay in payments to the MSME bidders.</b></p>
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# **SECTION-VII**

  

## **FORMS & FORMATS**



## **Preamble**

This Section (Section - VII) of the Bidding Documents [named as Forms and Formats (FF)] provides proforma to be used by the bidders at the time of their bid preparation and by the Contractor subsequent to the award of Contract.

The Bidder shall complete, sign and submit with its bid the relevant FORMS to be used unamended, in accordance with the requirements included in the Bidding Documents.

The Bidder shall provide the EMD, if applicable in the form included hereafter acceptable to the OWNER, pursuant to the provisions in the instructions to Bidders.

The Performance Security (ies) and Bank Guarantee for Advance Payment forms if applicable should not be completed by the bidders at the time of their bid preparation. Only the successful Bidder will be required to provide the Performance Security(ies) and Bank Guarantee for Advance Payment if applicable, according to one of the forms indicated herein acceptable to the Owner and pursuant to the provisions of the General and Special Conditions of Contract, respectively.

Depending on specific facts and circumstances related to the Bid/ Tender and the contract, the text of the Forms herein may need to be modified to some extent. The OWNER reserves the right to make such modifications in conformity with such specific facts and circumstances and rectify and consequent discrepancies, if any. However, modifications, if any, to the text of the Forms that may be required in the opinion of the Bidder/ Contractor shall be effected only if the same is approved by the OWNER. The OWNER's decision in this regard shall be final and binding.

<b><u>LIST OF FORMS &amp; FORMAT</u></b>	
<b>Form No.</b>	<b>Description</b>
Format-I	COVERING LETTER
Format-II	GENERAL PARTICULARS OF THE BIDDER
Format-III	FORMAT FOR CONTRACT PERFORMANCE BANK SECURITY
<del>Format-IV</del>	<del>FORMAT FOR EARNEST MONEY DEPOSIT</del>
Format-V	FINANCIAL PROPOSAL
Format-VI	SCHEDULE OF RATES (SOR)/PRICE BID
Format-VII	FINANCIAL PROPOSAL/ BIDDER'S EXPERIENCE
<del>Format-VIII</del>	<del>FORMAT FOR TURNOVER FOR LAST 03 (THREE) FINANCIAL YEARS</del>
Format-IX	"NO DEVIATION" CONFIRMATION
Format-X	E-BANKING MANDATE FORM
Format-XI	FORMAT FOR BOARD RESOLUTIONS
Format-XII	FORMAT FOR POWER OF ATTORNEY
Format-XIII	DECLARATION REGARDING BANNING, LIQUIDATION, COURT RECEIVERSHIP ETC.
	<b>LIST OF BANKS</b>
<del>Format-27</del>	<del>FORMAT OF PAYMENT ON ORDER INSTRUMENT TO BE ISSUED BY IREDA/REC/PFC (IN LIEU OF BG TOWARDS EMD)</del>
<del>Format-28</del>	<del>FORMAT OF PAYMENT ON ORDER INSTRUMENT TO BE ISSUED BY IREDA/REC/PFC (IN LIEU OF BG TOWARDS PBG)</del>

Covering Letter

(The covering letter should be on the Letter Head of the Bidding Company)

Date: \_\_\_\_\_

Reference No: \_\_\_\_\_

From: \_\_\_\_\_ (Insert name and address of Bidding Company)

Tel. #:

Fax #:

E-mail address#

To

**Solar Energy Corporation of India Limited**

**6th Floor, Plate-B, NBCC Office Block Tower- 2**

**East Kidwai Nagar, New Delhi- 110023.**

**Sub: Response to Bid Document ----- dated ----- Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider.**

Dear Sir,

We, the undersigned ..... [*insert name of the 'Bidder'*] having read, examined and understood in detail the Bid Document hereby submit our response to Bid Document. We confirm that in response to the aforesaid Bid Document, we including have not submitted more than one response to Bid Document including this response to bid Document. We are submitting application for Bidder for ..... at SECI.

1. We give our unconditional acceptance to the Bid Document, dated ..... [*Insert date in dd/mm/yyyy*], issued by SECI. In token of our acceptance to the Bid Document, the same have been initialled by us and enclosed with the response to bid Document.

2. ~~Processing Fees~~

~~We have enclosed a Bid Processing Fees of INR..... (Insert Amount), in the form of NEFT/Demand Draft/ Banker's Cheque no..... (Insert UTR reference no/ reference of the DD/ Banker's Cheque) dated..... (Insert date of UTR/DD/ banker's cheque) from ..... (Insert name of Bank providing DD/ banker's cheque) and valid up to and including ..... in terms of Clause ..... of this tender~~

3. ~~Earnest Money Deposit~~

~~We have enclosed an Earnest Money Deposit of INR..... (Insert Amount), in the form of 'Demand Draft' or 'Banker's Cheque' or NEFT or bank guarantee no..... (Insert reference of the bank guarantee) dated..... (Insert date of bank guarantee) as per Format-IV from ..... (Insert name of Bank providing BG) and valid up to and including ..... in terms of Clause ..... of this tender.~~

4. We have submitted our response strictly as per (Forms & Formats) of this Bid, without any deviations, conditions and without mentioning any assumptions or notes in the said Formats.
5. We hereby unconditionally and irrevocably agree and accept that the decision made by SECI in respect of any matter regarding or arising out of the bid Document shall be binding on us. We hereby expressly waive and withdraw any deviations and all claims in respect of this process.
6. Familiarity with Relevant Indian Laws & Regulations:  
We confirm that we have studied the provisions of the relevant Indian laws and regulations as required to enable us to submit this response to Bid Document, in the event of our selection as Successful Bidder.
7. We are enclosing herewith our response to the bid Document with formats duly signed as desired by you in the Bid Document for your consideration.
8. It is confirmed that our response to the Bid Document is consistent with all the requirements of submission as stated in the Bid Document and subsequent communications from SECI.
9. The information submitted in our response to the Bid Document is correct to the best of our knowledge and understanding. We would be solely responsible for any errors or omissions in our response to the Bid Document.
10. We hereby declare that our company has not been debarred / black listed by any Central/State Govt. Ministry or Department/Public Sector company/Government autonomous body.
11. We confirm that all the terms and conditions of our Bid are valid for acceptance for a period of one hundred eighty (180) days from the date of opening of limited tender or as per the published bid document.
12. Contact Person:  
Details of the representative to be contacted by SECI are furnished as under:

Name : .....

Designation : .....  
Company : .....  
Address : .....  
Phone Nos. : .....  
Mobile Nos. : .....  
Fax Nos. : .....  
E-mail Address : .....

13. We have neither made any statement nor provided any information in this Bid, which to the best of our knowledge is materially inaccurate or misleading. Further, all the confirmations, declarations and representations made in our Bid are true and accurate. In case this is found to be incorrect after our selection as Successful Bidder, we agree that the same would be treated as a Service Provider's event of default.

Dated the \_\_\_\_\_ day of \_\_\_\_\_, 20.....

Thanking you,

Yours faithfully,

(Name, Designation and Signature of Authorized Person)

**GENERAL PARTICULARS OF THE BIDDER**

Name of the Consulting Bidder/Firm (Bidder)	
Registered Office Address	
Address of the Bidder	
E-mail	
Web site	
Authorized Contact Person(s) with name, designation Address and Mobile Phone No., E-mail address/ Fax No. to whom all references shall be made	
Year of Incorporation	
Have the Bidder/Company ever been debarred By any Govt. Dept. / Undertaking for undertaking any work.	
Bank Details (Name, Account No, IFSC Code)	
PAN No	
Whether the bidder/company is having any conflict of interest from participating in the proposed empanelment	<b>Yes</b> <b>No</b>
GST ID (Proof to be submitted – GST No acknowledgement OR Email from GoI)	
GSTN Address	

(Signature of Authorized Signatory)

**FORMAT FOR CONTRACT PERFORMANCE BANK SECURITY**

*(To be stamped in accordance with Stamp Act, the Non-Judicial Stamp Paper of  
Appropriate Value should be in the name of the issuing Bank)*

Bank Guarantee No.: .....

Date: .....

WO/ Contract No.....

..... *[Name of Contract]* .....

To:

Solar Energy Corporation of India Limited  
(A Government of India Enterprise)  
6th Floor, Plate-B, NBCC Office Block Tower- 2,  
East Kidwai Nagar, New Delhi- 110023

Dear Sir / Madam,

We refer to the Contract ("the Contract") signed on .....*(insert date of the Contract)*  
..... between you and M/s ..... *(Name of Vendor)* .....,

(or)

vide notification of award issued on ..... *(insert date of the notification of award)* .... by  
you to M/s ..... *(Name of Vendor)* ..... having its Principal place of business  
at ..... *(Address of Vendor)* ..... and Registered Office at .....  
*(Registered address of Vendor)* .....  
("the Vendor") concerning ..... *(Indicate brief scope of work)*  
..... for the complete execution of the ..... *(insert name of Package along  
with name of the Project)* .....

By this Bank Guarantee, we, the undersigned, ..... *(insert name & address of the issuing  
bank)* ....., a Bank (which expression shall include its successors, administrators,  
executors and assigns) organized under the laws of ..... and having its  
Registered/ Head Office at ..... *(insert address of registered office of the bank)* .....  
do hereby irrevocably guarantee payment to you up to .....*(insert amount of PBG  
in figures & words)* ....., upto and inclusive of  
..... *(dd/mm/yy)*.



We undertake to make payment under this Bank Guarantee upon receipt by us of your first written demand signed by your duly authorized officer or authorized officer of the Owner declaring the Vendor to be in default under the Contract and without cavil or argument any sum or sums within the above-named limits, without your need to prove or show grounds or reasons for your demand and without the right of the Vendor to dispute or question such demand.

Our liability under this Bank Guarantee shall be to pay to you whichever is the lesser of the sum so requested or the amount then guaranteed hereunder in respect of any demand duly made hereunder prior to expiry of the Bank Guarantee, without being entitled to inquire whether or not this payment is lawfully demanded.

This Bank Guarantee shall remain in full force and shall be valid from the date of issuance up to and inclusive of ..... (dd/mm/yy) and shall be extended from time to time for such period (not exceeding one year), as may be desired by M/s Solar Energy Corporation of India Limited on whose behalf this Bank Guarantee has been given.

Except for the documents herein specified, no other documents or other action shall be required, notwithstanding any applicable law or regulation.

Our liability under this Bank Guarantee shall become null and void immediately upon its expiry, whether it is returned or not, and no claim may be made hereunder after such expiry or after the aggregate of the sums paid by us to you shall equal the sums guaranteed hereunder, whichever is the earlier.

All notices to be given under shall be given by registered (airmail) posts to the addressee at the address herein set out or as otherwise advised by and between the parties hereto.

We hereby agree that any part of the Contract may be amended, renewed, extended, modified, compromised, released or discharged by mutual agreement between you and the Bidder, and this security may be exchanged or surrendered without in any way impairing or affecting our liabilities hereunder without notices to us and without the necessity for any additional endorsement, consent or guarantee by us, provided, however, that the sum guaranteed shall not be increased or decreased.

No action, event or condition which by any applicable law should operate to discharge us from liability hereunder shall have any effect and we hereby waive any right we may have to apply such law so that in all respects our liability hereunder shall be irrevocable and, except as stated herein, unconditional in all respects.

Notwithstanding anything contained herein:

1. Our liability under this Bank Guarantee shall not exceed \_\_\_\_\_ (value in figures) [ \_\_\_\_\_ (value in words) \_\_\_\_\_ ].

2. This Bank Guarantee shall be valid upto \_\_\_\_\_ (validity date) \_\_\_\_\_.
3. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only & only if we receive a written claim or demand on or before \_\_\_\_\_ (validity date) \_\_\_\_\_.”

For and on behalf of the Bank

[Signature of the authorised signatory(ies)]

Signature \_\_\_\_\_

Name \_\_\_\_\_

Designation \_\_\_\_\_

POA Number \_\_\_\_\_

Contact Number(s): Tel. \_\_\_\_\_ Mobile \_\_\_\_\_

Fax Number \_\_\_\_\_

email \_\_\_\_\_

Common Seal of the Bank \_\_\_\_\_

**Witness:**

Signature \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Contact Number(s): Tel. \_\_\_\_\_ Mobile \_\_\_\_\_

email \_\_\_\_\_

**Note:**

1. For the purpose of executing the Bank Guarantee, the non-judicial stamp papers of appropriate value shall be purchased in the name of Bank who issues the ‘Bank Guarantee’.
2. The Bank Guarantee shall be signed on all the pages by the Bank Authorities indicating their POA nos. and should invariably be witnessed.
3. The Bank Guarantee should be in accordance with the proforma as provided. However, in case the issuing bank insists for additional paragraph regarding applicability of ICC publication No: 758, the following may be added at the end of the proforma of the Bank Guarantee [i.e., end paragraph of the Bank Guarantee preceding the signature(s) of the issuing authority(ies) of the Bank Guarantee]:

“This Guarantee is subject to Uniform Rules for Demand Guarantee, ICC publication No. 758 except that article 15(a) is hereby excluded.”

**FORMAT FOR EARNEST MONEY DEPOSIT**

**(To be on non-judicial stamp paper of appropriate value as per Stamp Act relevant to place of execution.)**

Ref. \_\_\_\_\_  
Bank Guarantee No. \_\_\_\_\_ ; Date: \_\_\_\_\_

In consideration of the -----[Insert name of the Bidder] (hereinafter referred to as 'Bidder') submitting the response to NIT inter alia for selection of the Project in response to the NIT No. \_\_\_\_\_ dated \_\_\_\_\_ issued by Solar Energy Corporation of India Limited (hereinafter referred to as SECI) and SECI considering such response to the NIT of .....[insert the name of the Bidder] as per the terms of the NIT, the \_\_\_\_\_ [insert name & address of bank] hereby agrees unequivocally, irrevocably and unconditionally to pay to SECI at [Insert Name of the Place from the address of SECI] forthwith on demand in writing from SECI or any Officer authorized by it in this behalf, any amount upto and not exceeding Rupees -----[Insert amount]only, on behalf of M/s. \_\_\_\_\_ [Insert name of the Bidder] .

This guarantee shall be valid and binding on this Bank up to and including \_\_\_\_\_[insert date of validity in accordance with NIT] and shall not be terminable by notice or any change in the constitution of the Bank or the term of contract or by any other reasons whatsoever and our liability hereunder shall not be impaired or discharged by any extension of time or variations or alternations made, given, or agreed with or without our knowledge or consent, by or between parties to the respective agreement.

Our liability under this Guarantee is restricted to Rs. \_\_\_\_\_ (Rs. \_\_\_\_\_ only). Our Guarantee shall remain in force until \_\_\_\_\_ [insert date of validity in accordance with NIT]. SECI shall be entitled to invoke this Guarantee till \_\_\_\_\_ [Insert date which is 30 days after the date in the preceding sentence].

The Guarantor Bank hereby agrees and acknowledges that the SECI shall have a right to invoke this BANK GUARANTEE in part or in full, as it may deem fit. The Guarantor Bank hereby expressly agrees that it shall not require any proof in addition to the written demand by SECI, made in any format, raised at the above-mentioned address of the Guarantor Bank, in order to make the said payment to SECI.

The Guarantor Bank shall make payment hereunder on first demand without restriction or conditions and notwithstanding any objection by ----- [Insert name of the Bidder] and/or any other person. The Guarantor Bank shall not require SECI to justify the invocation of this BANK GUARANTEE, nor shall the Guarantor Bank have any recourse against SECI in respect of any payment made hereunder.

This BANK GUARANTEE shall be interpreted in accordance with the laws of India and the courts at Delhi shall have exclusive jurisdiction. The Guarantor Bank represents that this BANK GUARANTEE has been established in such form and with such content that it is fully enforceable in accordance with its terms as against the Guarantor Bank in the manner provided herein.

This BANK GUARANTEE shall not be affected in any manner by reason of merger, amalgamation, restructuring or any other change in the constitution of the Guarantor Bank. This BANK GUARANTEE shall be a primary obligation of the Guarantor Bank and accordingly SECI shall not be obliged before enforcing this BANK GUARANTEE to take any action in any court or arbitral proceedings against the Bidder, to make any claim against or any demand on the Bidder or to give any notice to the Bidder or to enforce any security held by SECI or to exercise, levy or enforce any distress, diligence or other process against the Bidder.

Notwithstanding anything contained hereinabove, our liability under this Guarantee is restricted to Rs. \_\_\_\_\_ (Rs. \_\_\_\_\_ only) and it shall remain in force until \_\_\_\_\_ [Date to be inserted on the basis of this NIT] with an additional claim period of thirty (30) days thereafter. We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only if SECI serves upon us a written claim or demand.

Signature \_\_\_\_\_  
Name \_\_\_\_\_  
Power of Attorney No. \_\_\_\_\_  
For \_\_\_\_\_ [Insert Name of the Bank] \_\_\_\_\_  
Banker's Stamp and Full Address.  
Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_

Bank Contact Details & E Mail ID is to be provided

**FINANCIAL PROPOSAL**  
**(On Bidder's letter head)**

Bid/NIT .No. \_\_\_\_\_

Date:

From: \_\_\_\_\_ (*Insert name and address of Company/Bidder*)

Tel. #:

Fax #:

E-mail address#

**To:****Solar Energy Corporation of India Limited****6th Floor, Plate-B, NBCC Office Block Tower- 2****East Kidwai Nagar, New Delhi- 110023**

Sub: Response to Bid/NIT no. \_\_\_\_\_ dated \_\_\_\_\_ for: **Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider.**

Dear Sir/ Madam,

I/ We, \_\_\_\_\_ (*Insert Name of the Company/Bidder*) enclose herewith the Financial Proposal for selection of my/our firm/Vendor/Agency for \_\_\_\_\_.

I/ We agree that this offer shall remain valid for a period of 180 (One Hundred and Eighty) days from the due date of submission of the response to this document.

Dated the \_\_\_\_\_ day of \_\_\_\_\_, 20....

Thanking you,  
We remain,  
Yours faithfully

Name  
Designation

Seal and Signature of Authorized Person

**SCHEDULE OF RATES (SOR)/PRICE BID  
(On Bidder's letter head)****SCHEDULE OF RATES (SOR)/PRICE BID****Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider for a period of 02 (Two) Years****THE SCHEDULE OF RATES (SOR)/PRICE BID FORMAT HAS BEEN ATTACHED WITH THE TENDER DOCUMENT FOR REFERENCE.****NOTE**

- a) The bidder has to quote Total Evaluated Bid Value (TEBV) only on GeM portal <https://www.gem.gov.in> and Submit Excel Sheet/ Financial Document indicating price break up as per Format-VI: Schedule of Rates (SOR)/Price Bid along with Financial Bid in the prescribed price bid format only on the GeM Portal.
- b) The bidder has to quote in the prescribed price bid format only. Quoting in any other manner will summarily be liable for rejection.
- c) Tender with over written or erased, illegible rate or rates not shown in figures and words will be liable for rejection.
- d) The offer should be valid for a period of 180 days from the date of opening of tender, failing which the Limited tender will be liable for rejection.
- e) All Goods & Service Tax (GST) components [applicable for both Centre and state] payable by the Contractor under the Contract, or for any other cause, shall be mentioned as per the Price bid format mentioned.
- f) Prices quoted by the Bidder, shall remain FIRM and Fixed and valid until completion of the Contract and will not be subject to variation on any account. Bidder shall quote Service charge for all the work as per the Scope of work and Specifications as defined under this document.
- g) In case of any variation (positive/ negative) in existing rates of taxes/ duties/ levies or a new tax/ duty/ levy is introduced or any existing tax/ duty/ levy is abolished or application of any Tax in the course of the performance of this Contract, which will/ may impact the overall pricing in connection with performance of the Contract, an equitable adjustment of the Contract Price shall be made to factor any such change

by addition to the Contract Price or deduction therefrom, as the case may be. All these adjustments would be carried out by considering the base price of taxes equivalent to the amount mentioned under taxes and duties column of the price bid format.

- h) Payment will be made as mentioned in the payment terms.
- i) Variation in taxes, duties, levies etc. after award of job but within the Time schedule as mentioned in Limited Tender shall be to the account of SECI. Any variation in taxes, duties, levies etc. beyond Time schedule shall be to BIDDER's account. In case of statutory variation in GST during currency of the Contract, the Contractor shall submit a copy of the 'Government Notification' to evidence the rate as applicable on the date of submission of Bid and on the date of revision. Claim for payment of GST / Statutory variation in GST, should be raised within two [02] months from the date of issue of 'Government Notification' for payment of differential (in %) GST, otherwise claim in respect of above shall not be entertained for payment of arrears.
- j) Bidder confirms that he has noted the contents of the Preamble to the Schedule of Rates, Schedule of Rate, Bid Document and quoted his Prices accordingly without any deviation.



**BIDDER'S EXPERIENCE**  
(Please fill all the information)  
**Not Applicable**

Ref.No. \_\_\_\_\_ Date: \_\_\_\_\_

From: \_\_\_\_\_ (Insert name and address of Bidding Company)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Tel.##:

Fax##:

E-mail address#

To  
**Solar Energy Corporation of India Limited**  
**6th Floor, Plate-B, NBCC Office Block Tower- 2**  
**East Kidwai Nagar, New Delhi- 110023**

Sub: ~~Bid for "Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider".~~

Dear Sir / Madam,

S No	Description of the Services	LOA /WO No. and date	Full Postal Address & phone nos. of Client. Name, designation and address of Engineer/ Officer-in-Charge (for cases other than purchase)	Value of Contract/Order (Specify Currency Amount)	Date of Commencement of Services	Scheduled Completion Time (Months)	Date of Actual Completion	Reasons for delay in execution, if any
(1)	(2)	(3)	(5)	(6)	(7)	(8)	(9)	(10)

Place: \_\_\_\_\_ [Signature of Authorized Signatory of Bidder]

Date: \_\_\_\_\_ Name:

\_\_\_\_\_ Designation:

\_\_\_\_\_ Seal

**Note:**

~~Prospective Bidders are requested to submit the necessary Documentary evidence including WO/Completion Certificate/ Performance Certificate with Details of work orders indicating scope of assignment, name of client(s), value of assignment, date & year of award etc, along with relevant copies of contract/ work orders and Commissioning Certificates, if applicable.~~

**Format for Financial Capability of Bidder**  
**(To be submitted on the Letter Head of the Chartered Accountant)**  
**Not Applicable**

**ANNUAL TURNOVER OF LAST 3 YEARS:**

S No	Financial Year	Turnover	Remarks
1	2020-21	-	-
2	2021-22	-	-
3	2022-23	-	-

**In addition to the above, the Bidder has to submit the following documents /information:**

- i) Copy of audited balance sheet(s) for last 3 Financial Years ending on 31<sup>st</sup> March 2022.
- ii) In case where audited results for the last preceding financial year are not available, certification of financial statements from a practicing Chartered Accountant shall also be considered acceptable, provided the Bidder provides the detailed Financial Statements certified by the Management of the company.

**And**

Net worth (strike out whichever is not applicable) of INR.....Crore based on unconsolidated audited annual accounts as per last FY.

**And**

**FINANCIAL DATA FOR LAST AUDITED FINANCIAL YEAR:**

Description	Year _____
	Amount (Currency)
1. Current Assets	
2. Current Liabilities	
3. Working Capital (Current Assets - Current liabilities)	
4. Net Worth (As mentioned under Annexure to BDS)	

Date:

Signature of Chartered \_\_\_\_\_ Seal and Signature of Bidder

Accountant with Seal

UDIN:

**"NO DEVIATION" CONFIRMATION**

To,

M/s SOLAR ENERGY COPORATION OF INDIA LIMITED

---

SUB: Bid for “**Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider**”.

DOCUMENT NO:

**Dear Sir,**

We understand that any 'deviation / exception' in any form may result in rejection of Bid. We, therefore, certify that we have not taken any 'exception / deviation' anywhere in the Bid and we agree that if any 'deviation / exception' is mentioned or noticed, our Bid may be rejected.

Place:

[Signature of Authorized Signatory of Bidder]

Date:

Name:

Designation:

Seal:

**E-Banking Mandate Form**  
**(To be issued on Bidder letter head)**

1. Bidder/ Service Provider/Vendor/customer Name:
2. Bidder/ Service Provider/Vendor/customer Code:
3. Bidder/ Service Provider/Vendor/customer Address:
4. Bidder/ Service Provider/Vendor/customer e-mail id:
5. Particulars of bank account
  - a) Name of Bank
  - b) Name of branch
  - c) Branch code:
  - d) Address:
  - e) Telephone number:
  - f) Type of account (current/saving etc.)
  - g) Account Number:
  - h) RTGS IFSC code of the bank branch
  - i) NEFT IFSC code of the bank branch
  - j) 9 digit MICR code

I/We hereby authorize Limited to release any amount due to me/us in the bank account as mentioned above. I/We hereby declare that the particulars given above are correct and complete. If the transaction is delayed or lost because of incomplete or incorrect information, we would not hold the SECI responsible.

(Signature of Bidder/ Service Provider/Vendor/customer )

**FORMAT FOR BOARD RESOLUTIONS**

**(To be submitted on the Letter Head of the Bidding Company)**

The Board, after discussion, at the duly convened Meeting on ..... [*Insert date*], with the consent of all the Directors present and in compliance of the provisions of the Companies Act, 1956 or Companies Act 2013, as applicable, passed the following Resolution:

**1. RESOLVED THAT** Mr./Ms....., be and is hereby authorized to do on our behalf, all such acts, deeds and things necessary in connection with or incidental to our response to the “**Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider**” including signing and submission of all documents and providing information/ response to bid of Solar Energy Corporation of India Limited (SECI), representing us in all matters before SECI, and generally dealing with SECI in all matters in connection with our bid for the said Project.

**Certified True Copy**

-----

**Signature:**

**Name:**

**DIR/Member Ship No:**

**Stamp of Director/Company Secretary:**

**Notes:**

- 1) This certified true copy should be submitted on the letterhead of the Company, signed by the Company Secretary/ Director.
- 2) The contents of the format may be suitably re-worded indicating the identity of the entity passing the resolution.
- 3) This format may be modified only to the limited extent required to comply with the local regulations and laws applicable to a foreign entity submitting this resolution. For example, reference to Companies Act, 1956 or Companies Act, 2013 as applicable may be suitably modified to refer to the law applicable to the entity submitting the resolution. However, in such case, the foreign entity shall submit an unqualified opinion issued by the legal counsel of such foreign entity, stating that the Board resolutions follow the applicable laws of the respective jurisdictions of the issuing Company and the authorizations granted therein are true and valid.



## **POWER OF ATTORNEY**

**(To be on non-judicial stamp paper of appropriate value as per Stamp Act relevant to place of execution.)**

**Power of Attorney to be provided by the Bidding Company in favour of its representative as evidence of authorized signatory's authority.**

Know all men by these presents, We .....  
(name and address of the registered office of the Bidding Company as applicable) do hereby constitute, appoint and authorize Mr./Ms. .... (name & residential address) who is presently employed with us and holding the position of ..... as our true and lawful attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to submission of our Bid in response to the NIT No ..... dated ..... issued by **Solar Energy Corporation of India Limited (SECI), New Delhi** including signing and submission of the Bid and all other documents related to the Bid, including but not limited to undertakings, letters, certificates, acceptances, clarifications, guarantees or any other document which the SECI may require us to submit. The aforesaid Attorney is further authorized for making representations to the Solar Energy Corporation of India Limited, New Delhi and providing information / responses to SECI, New Delhi representing us in all matters before SECI, New Delhi and generally dealing with SECI, New Delhi in all matters in connection with Bid till the completion of the bidding process as per the terms of the above-mentioned NIT.

We hereby agree to ratify all acts, deeds and things done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall be binding on us and shall always be deemed to have been done by us.

All the terms used herein but not defined shall have the meaning ascribed to such terms under the NIT.

**Signed by the within named**

..... **(Insert the name of the executant company)**

**through the hand of Mr. ....duly authorized by the Board to issue such Power of Attorney**

**Dated this ..... day of .....**

**Accepted** .....

Signature of Attorney

(Name, designation and address of the Attorney)

**Attested**

.....

**(Signature of the executant)**

**(Name, designation and address of the executant)**

.....

**Signature and stamp of Notary of the place of execution**

**Common seal of ..... has been affixed in my/our presence pursuant to Board of Director's Resolution dated.....**

**WITNESS**

1. ....  
**(Signature)**  
**Name**.....  
**Designation** .....

2. ....  
**(Signature)**  
**Name**.....  
**Designation** .....

**Notes:**

The mode of execution of the power of attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and the same should be under common seal of the executant affixed in accordance with the applicable procedure. Further, the person whose signatures are to be provided on the power of attorney shall be duly authorized by the executant(s) in this regard.

The person authorized under this Power of Attorney, in the case of the Bidding Company / Lead Member being a public company, or a private company which is a subsidiary of a public company, in terms of the Companies Act, 1956, with a paid-up share capital of more than Rupees Five crores, should be the Managing Director / whole time director/manager appointed under section 269 of the Companies Act, 1956. In all other cases the person authorized should be a director duly authorized by a board resolution duly passed by the Company.

Also, wherever required, the executant(s) should submit for verification the extract of the chartered documents and documents such as a Board resolution / power of attorney, in favour of the person executing this power of attorney for delegation of power hereunder on behalf of the executant(s).

**DECLARATION REGARDING BANNING, LIQUIDATION, COURT  
RECEIVERSHIP ETC.****(To be submitted on the Letter Head of the Bidding Company)**

To,

M/s SOLAR ENERGY COPORATION OF INDIA LIMITED

Bid No:

Date:

**Sub: Bid for “Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider”.**

Dear Sir / Madam,

We hereby confirm that we are not on Banning List by Owner or Public Sector Project Management due to “poor performance” or “corrupt and fraudulent practices” or any other reason or banned by Government department/ Public Sector on due date of submission of bid.

Further, we confirm that neither we nor our allied agency/(ies) (as defined in the Procedure for Action in case of Corrupt/ Fraudulent/ Collusive/ Coercive Practices) are on banning list of Owner or the Ministry of New & Renewable Energy.

We also confirm that we are not under any liquidation, court receivership or similar proceedings or 'bankruptcy'.

In case it comes to the notice of Owner that we have given wrong declaration in this regard, the same shall be dealt as ‘fraudulent practices’ and action shall be initiated as per the Procedure for action in case of Corrupt/ Fraudulent/ Collusive/ Coercive Practices.

Further, we also confirm that in case there is any change in status of the declaration prior to award of contract, the same will be promptly informed to Owner by us.

Place: [Signature of Authorized Signatory of Bidder]

Date: Name:

Designation:

Seal:

**List of Banks**

<b>1. SCHEDULED COMMERCIAL BANKS</b>	<b>2. OTHER PUBLIC SECTOR BANKS</b>
<b>SBI AND ASSOCIATES</b>	1. IDBI Bank Ltd.
1. State Bank of India	<b>3. FOREIGN BANKS</b>
2. State Bank of Indore	1. Bank of America NA
	2. Bank of Tokyo Mitsubishi UFJ Ltd.
	3. BNP Paribas
	4. Calyon Bank
	5. Citi Bank N.A.
	6. Deutsche Bank A.G
<b>NATIONALISED BANKS</b>	7. The HongKong and Shanghai Banking Corpn. Ltd.
1. Allahabad Bank	8. Standard Chartered Bank
2. Andhra Bank	9. Societe Generale
3. Bank of India	10. Barclays Bank
4. Bank of Maharashtra	11. Royal Bank of Scotland
5. Canara Bank	12. Bank of Nova Scotia
6. Central Bank of India	13. Development Bank of Singapore (DBS, Bank Ltd.)
7. Corporation Bank	14. Credit Agricole Corporate and Investment Bank
8. Dena Bank	<b>4. SCHEDULED PRIVATE BANKS</b>
9. Indian Bank	1. Federal Bank Ltd.
10. Indian Overseas Bank	2. ING Vysya Bank Ltd.
11. Oriental Bank of Commerce	3. Axis Bank Ltd.
12. Punjab National Bank	4. ICICI Bank Ltd.
13. Punjab & Sind Bank	5. HDFC Bank Ltd.
14. Syndicate Bank	6. Yes Bank Ltd.
15. Union Bank of India	7. Kotak Mahindra Bank
16. United Bank of India	8. IndusInd Bank Ltd
17. UCO Bank	9. Karur Vysya Bank
18. Vijaya Bank	10. IDFC
19. Bank of Baroda	11. RBL
	12. South Indian Bank

**The Performance Security issued by any Scheduled Commercial Banks as per RBI shall be acceptable.**

**FORMAT OF PAYMENT ON ORDER INSTRUMENT TO BE ISSUED BY  
IREDA/REC/PFC (IN LIEU OF BG TOWARDS EMD)**No.  
SECI,Date  
Registered\_\_\_\_\_,  
\_\_\_\_\_**Reg: M/s \_\_\_\_\_ (insert name of the Bidder) – Issuance of Payment on  
Order Instrument for an amount of Rs. \_\_\_\_\_**

Dear Sir,

1. It is to be noted that M/s \_\_\_\_\_ (insert name of the POI issuing Agency) ('IREDA/REC/PFC') has sanctioned a non-fund based limit loan of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) to M/s \_\_\_\_\_ under the Loan Agreement executed on \_\_\_\_\_ to execute Renewable Energy Projects.
2. At the request of M/s \_\_\_\_\_, on behalf of \_\_\_\_\_ (insert name of the Bidder), this Payment on Order Instrument (POI) for an amount of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ (in words)). This Payment on Order Instrument comes into force immediately.
3. In consideration of the \_\_\_\_\_ [Insert name of the Bidder] (hereinafter referred to as 'Bidder') submitting the response to tender document for **Tender for the Cyber Security Audit of IT Infrastructure of SECI, New Delhi** have bid for the \_\_\_\_\_ capacity for the said tender in response to the Tender No. \_\_\_\_\_ dated \_\_\_\_\_ issued by Solar Energy Corporation of India Limited (hereinafter referred to as SECI) and SECI considering such response to the Tender of .....[Insert the name of the Bidder] as per the terms of the Tender, the \_\_\_\_\_ [Insert name & address of IREDA/PFC/REC] hereby agrees unequivocally, irrevocably and unconditionally to pay to SECI at [Insert Name of the Place from the address of SECI] forthwith without demur on demand in writing from SECI or any Officer authorized by it in this behalf, any amount upto and not exceeding Rupees \_\_\_\_\_ [Insert EMD amount as per the package capacity quoted in line with the tender document], only, on behalf of M/s \_\_\_\_\_ [Insert name of the Bidder].
4. In consideration of the above facts, IREDA/REC/PFC, having its registered office at \_\_\_\_\_, agrees to make payment for the sum of Rs. \_\_\_\_\_ lakhs (in words.....) to SECI on the following conditions: -

- a) IREDA/REC/PFC agrees to make payment of the above said amount unconditionally, without demur and without protest within a period of \_\_\_\_\_ days of receipt of request from SECI within the validity period of this letter as specified herein;
- b) The commitment of IREDA/REC/PFC, under this Payment of Order Instrument will have the same effect as that of the commitment under the Bank Guarantee issued by any Public Sector Bank and shall be enforceable in the same manner as in the case of a Bank Guarantee issued by a Bank and the same shall be irrevocable and shall be honored irrespective of any agreement or its breach between IREDA/REC/PFC or its constituents notwithstanding any dispute that may be raised by the against SECI;
- c) The liability of IREDA/REC/PFC continues to be valid and binding on IREDA/REC/PFC and shall not be terminated, impaired and discharged, by virtue of change in its constitution and specific liability under letter of undertaking shall be binding on its successors or assignors;
- d) The liability of IREDA/REC/PFC shall continue to be valid and binding on IREDA/REC/PFC and shall not be terminated/ impaired/ discharged by any extension of time or variation and alternation made given or agreed with or without knowledge or consent of the parties (SECI and Bidding Party), subject to the however to the maximum extent of amount stated herein and IREDA/REC/PFC is not liable to any interest or costs etc;
- e) This Payment of Order Instrument can be invoked either partially or fully, till the date of validity;
- f) IREDA/REC/PFC agrees that it shall not require any proof in addition to the written demand by SECI made in any format within the validity period. IREDA/REC/PFC shall not require SECI to justify the invocation of the POI against the bidder, to make any claim against or any demand against the bidder or to give any notice to the bidder;
- g) The POI shall be the primary obligation of IREDA/REC/PFC and SECI shall not be obliged before enforcing the POI to take any action in any court or arbitral proceedings against the bidder;
- h) Neither SECI is required to justify the invocation of this POI nor shall IREDA/REC/PFC have any recourse against SECI in respect of the payment made under letter of undertaking;

5. Notwithstanding anything contrary contained anywhere in this POI or in any other documents, this POI is and shall remain valid upto \_\_\_\_\_ and

IREDA/REC/PFC shall make payment thereunder only if a written demand or request is raised within the said date and to the maximum extent of Rs. .... and IREDA/REC/PFC shall in no case, be liable for any interest, costs, charges and expenses and IREDA's/REC's/PFC's liability in no case will exceed more than the above amount stipulated.

6. In pursuance of the above, IREDA/REC/PFC and SECI have signed an Umbrella Agreement dated \_\_\_\_ setting out the terms and conditions for issue of letter of undertaking by IREDA/REC/PFC to SECI and the said terms and conditions shall be read as a part of this letter of undertaking issued for the project of the project of PP mentioned above.

Thanking you,

Yours faithfully  
For and on behalf of

M/s. \_\_\_\_\_  
(Name of the POI issuing agency).

( )  
General Manager (TS)

Copy to:-

M/s. \_\_PP\_\_\_\_\_

\_\_\_\_\_ As per their request

( )  
General Manager (TS)



**FORMAT OF PAYMENT ON ORDER INSTRUMENT TO BE ISSUED BY  
IREDA/REC/PFC (IN LIEU OF PBG)**No.  
SECI,Date  
Registered\_\_\_\_\_,  
\_\_\_\_\_

Reg: M/s \_\_\_\_\_ (insert name of the Bidder) (Tender No. \_\_\_\_\_) (insert project ID issued by SECI) – Issuance of Payment on Order Instrument for an amount of Rs. \_\_\_\_\_

Dear Sir,

1. It is to be noted that M/s \_\_\_\_\_ (insert name of the POI issuing Agency) ('IREDA/REC/PFC') has sanctioned a non-fund based limit loan of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) to M/s \_\_\_\_\_ under the Loan Agreement executed on \_\_\_\_\_ to execute Renewable Energy Projects.
2. At the request of M/s \_\_\_\_\_, on behalf of \_\_\_\_\_ (insert name of the Bidder), this Payment on Order Instrument (POI) for an amount of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ (in words)). This Payment on Order Instrument comes into force immediately.
3. In consideration of the \_\_\_\_\_ [Insert name of the Bidder] (hereinafter referred to as successful Bidder) submitting the response to **Tender for the Cyber Security Audit of IT Infrastructure of SECI, New Delhi** have bid for the \_\_\_\_\_ capacity for the said tender in response to the Tender No. \_\_\_\_\_ dated \_\_\_\_\_ issued by Solar Energy Corporation of India Limited (hereinafter referred to as SECI) and SECI considering such response to the Tender of .....[insert the name of the successful bidder] (which expression shall unless repugnant to the context or meaning thereof include its executors, administrators, successors and assignees) and issuing Letter of Award No \_\_\_\_\_ to (Insert Name of successful bidder) as per terms of Tender and the same having been accepted by the selected successful bidder for execution of supply [from successful bidder, M/s \_\_\_\_\_]. As per the terms of the Tender, the \_\_\_\_\_ [insert name & address of IREDA/PFC/REC] hereby agrees unequivocally, irrevocably and unconditionally to pay to SECI at [Insert Name of the Place from the address of the SECI] forthwith on demand in writing from SECI or any Officer authorized by it in this behalf, any amount up to and not exceeding Rupees----- [Total Value] only, on behalf of M/s \_\_\_\_\_ [Insert name of the successful bidder].

4. In consideration of the above facts, IREDA/REC/PFC, having its registered office at \_\_\_\_\_, agrees to make payment for the sum of Rs. \_\_\_\_\_ lakhs (in words.....) to SECI on the following conditions:-
- a) IREDA/REC/PFC agrees to make payment of the above said amount unconditionally, without demur and without protest within a period of \_\_\_\_\_ days of receipt of request from SECI within the validity period of this letter as specified herein;
  - b) The commitment of IREDA/REC/PFC, under this Payment of Order Instrument will have the same effect as that of the commitment under the Bank Guarantee issued by any Public Sector Bank and shall be enforceable in the same manner as in the case of a Bank Guarantee issued by a Bank and the same shall be irrevocable and shall be honored irrespective of any agreement or its breach between IREDA/REC/PFC or its constituents notwithstanding any dispute that may be raised by the against SECI;
  - c) The liability of IREDA/REC/PFC continues to be valid and binding on IREDA/REC/PFC and shall not be terminated, impaired and discharged, by virtue of change in its constitution and specific liability under letter of undertaking shall be binding on its successors or assignors;
  - d) The liability of IREDA/REC/PFC shall continue to be valid and binding on IREDA/REC/PFC and shall not be terminated/ impaired/ discharged by any extension of time or variation and alternation made given or agreed with or without knowledge or consent of the parties (SECI and Bidding Party), subject to the however to the maximum extent of amount stated herein and IREDA/REC/PFC is not liable to any interest or costs etc;
  - e) This Payment of Order Instrument can be invoked either partially or fully, till the date of validity;
  - f) IREDA/REC/PFC agrees that it shall not require any proof in addition to the written demand by SECI made in any format within the validity period. IREDA/REC/PFC shall not require SECI to justify the invocation of the POI against the successful bidder, to make any claim against or any demand against the successful bidder or to give any notice to the successful bidder;
  - g) The POI shall be the primary obligation of IREDA/REC/PFC and SECI shall not be obliged before enforcing the POI to take any action in any court or arbitral proceedings against the successful bidder;
  - h) Neither SECI is required to justify the invocation of this POI nor shall IREDA/REC/PFC have any recourse against SECI in respect of the payment made under letter of undertaking;

5. Notwithstanding anything contrary contained anywhere in this POI or in any other documents, this POI is and shall remain valid upto \_\_\_\_\_ and IREDA/REC/PFC shall make payment thereunder only if a written demand or request is raised within the said date and to the maximum extent of Rs.....and IREDA/REC/PFC shall in no case, be liable for any interest, costs, charges and expenses and IREDA's/REC's/PFC's liability in no case will exceed more than the above amount stipulated.
6. In pursuance of the above, IREDA/REC/PFC and SECI have signed an Umbrella Agreement dated \_\_\_\_\_ setting out the terms and conditions for issue of letter of undertaking by IREDA/REC/PFC to SECI and the said terms and conditions shall be read as a part of this letter of undertaking issued for the project of the project of PP mentioned above.

Thanking you,

Yours faithfully  
For and on behalf of

M/s. \_\_\_\_\_  
(Name of the POI issuing agency).

( )  
General Manager (TS)

Copy to:-

M/s. \_\_ PP \_\_\_\_\_

\_\_\_\_\_ As per their request

( )  
General Manager (TS)

## **SECTION-VIII**

# **SCOPE OF WORK/ TECHNICAL SPECIFICATIONS**

## **A. INTRODUCTION**

1. Solar Energy Corporation of India Limited (hereinafter called “SECI”) is a Government of India Enterprise, under the administrative control of the Ministry of New & Renewable Energy (MNRE). One of the main objectives of the Company is to assist the Ministry and function as the implementing and facilitating arm of the Jawaharlal Nehru National Solar Mission (JNNSM) for development, promotion, and commercialization of solar energy technologies in the country.
2. SECI is looking to hire a reputed, experienced, and financially sound Service Provider having experience in providing Government Community Cloud Services. Detailed requirements are specified in the eligibility criteria mentioned in this document. The selection of the Bidder shall be initially for a contract period of two (02) years with effect from the date of GeM Order or date as mentioned in the GeM Order/ Contract Agreement (CA), which may be reviewed for extension on the completion of the second year at the discretion of SECI for hosting the applications for another two years.
3. The Bidders are advised to read carefully all instructions and conditions appearing in this document and understand them fully. All information and documents required as per the Tender Document must be furnished. Failure to provide the information and/or documents as required may render the bid unacceptable.
4. The Bidders shall be deemed to have examined the Tender Document, to have obtained his own information in all matters whatsoever that might affect carrying out the works in line with the scope of work specified elsewhere in the document at the offered rates and to have satisfied himself to the sufficiency of his bid. The Bidder shall be deemed to know the scope, nature and magnitude of the works and requirement of materials, equipment, tools and labour involved, wage structures and as to what all work he has to complete in accordance with the bid documents irrespective of any defects, omissions or errors that may be found in the bid documents.

**B. SERVICE PROVIDER'S/ CONTRACTOR'S SCOPE OF SERVICES/WORK:**

Solar Energy Corporation of India Limited (SECI) is having its Corporate cum Registered Office at 6th Floor, Plate-B, NBCC Office Block Tower-2, East Kidwai Nagar, New Delhi- 110023. The Board Level Executives of SECI are sitting at 1st Floor, Plate-B, NBCC Office Block Tower-4, East Kidwai Nagar, New Delhi - 110023.

The Successful L1 Cloud Service Provider/Contractor/Bidder shall execute all the activities essentially required for providing Government Community Cloud Services to SECI, New Delhi, but not limited to, the following scope of services/work shall include, interalia, carrying out any and all services and providing any and all facilities, as required, for completing all the services under this contract for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider for 2 (Two) Years, which may be reviewed for extension on the completion of the second year at the discretion of SECI for hosting the applications for another two years:

Acronym	Expansion
CSP	Cloud Service Provider
VM	Virtual Machines
PBG	Performance Bank Guarantee
Meity/ MEITY	Ministry of Electronics & Information and Technology
SAS	Serial Attached SCSI
SCSI	Small Computer System Interface
SSL	Secure Socket Layer
SLA	Service Level Agreement
SSD	Solid State Drive
VLAN	Virtual Local Area Network
IPS/ IDS	Intrusion Prevention System/ Intrusion Detection System
SECI	Solar Energy Corporation of India Limited

1. The CSP will be responsible for provisioning and managing the required IT infrastructure for deploying & hosting various applications on the Government Community Cloud.
2. The Government Community Cloud shall comply with the respective Empanelment Compliance Requirements published by Ministry of Electronics Information and Technology, Government of India.
3. The CSP shall be responsible for provisioning the required IT infrastructure (server/ virtual machines), storage for hosting applications. The CSP must manage and maintain the VM's including underlying Hardware, Operating systems, Database,

Antivirus etc. for the contract period. Inbuilt Antispam/ Malware/ Antivirus threats control software as per defined SLAs in this tender document.

4. The CSP will be responsible for provisioning of requisite network infrastructure (including switches, router, firewalls, and load balancers) to ensure accessibility of the servers as per defined SLA. All the Equipment/ Devices in the path must be in HA mode.
5. Backup solutions need to be the responsibility of the CSP for storage & server for copying of uploads data other than tape backup.
  - a. CSP must provide a dedicated or shared backup tool for backup of the Database, Applications etc. The backup must be automated through backup agents.
  - b. Daily incremental backup with retention period of 7 Days.
  - c. Weekly full backup with retention period of 1 Month.
  - d. Monthly full backup with retention period 3 months.
6. The CSP shall be responsible for provisioning adequate Internet Bandwidth and connectivity at the DC including termination devices, for end users to access the Applications.
7. The CSP must provide Public/ Private static IP address for all the VM's.
8. The CSP should configure, schedule, and manage backups of all the data including but not limited to files, folders, images, system states, databases, and enterprise applications as per the backup policy.
9. Closure/ Termination/ Transit/ Exit, SECI wishes to terminate the services CSP should retain the copy of Database for 45 days and CSP shall ensure that there is no deletion of data for a minimum 45 days beyond the expiry of the contract without any confirmation from SECI.
10. The managed CSP should ensure inter-operability support and data portability in case of change/migration to another CSP.
11. Ownership of data generated on usage of the system at any point in time during the contract or expiry shall rest absolutely with SECI.
12. Post Exit all the data content should be removed to ensure that the data cannot be recovered.
13. The hosted solution must include a firewall along with the IPS/ IDS Features.



14. The CSP should provide the infrastructure performance and availability of the cloud services being used, as well as alerts that are automatically triggered by changes in the health of those services.
15. Event-based alerts, to provide proactive notifications of scheduled activities, such as any changes to the infrastructure powering the cloud resources.
16. Ability to discover all the provisioned resources and view the configuration of each.
17. Notifications should be triggered each time a configuration changes.
18. The CSP should provide access to their data center to SECI officials for physical review of the deployment once a year, if needed.
19. CSP should handover the monitoring and maintenance reports, SLA report on monthly basis.
20. The CSP should provide 24\*7 helpdesk support along with ticket management system and an escalation matrix.
21. The CSP should provide the corporation or its nominated agency with tools for import / export of content & exit management plan or transition plan indicating the nature and scope of the CSP's transitioning services.
22. The format of the data transmitted from the CSP to the new environment created by the organization, or any other agency should leverage standard data formats whenever possible to ease and enhance portability.
23. **The CSP facility should at a minimum implement the security toolset:** Security & Data Privacy comprising of Data & Network Security including Anti-Virus, Firewall, IPS, Syslog, SSL, DDOS Protection, Rights Management, Vulnerability Assessment, Data Privacy, Data Encryption, and Authentication & Authorization.
24. The CSP should report forthwith in writing of information security breaches to the Corporation by unauthorized persons (including unauthorized persons who are employees of any Party) either to gain access to or interfere with the Project's Data, facilities, or Confidential Information.
25. SECI information will not be communicated / published / advertised by the CSP to any person/ organization without the prior written consent/ permission of the SECI.
26. The location of the data (text, audio, video, or image files, and software, that are provided to the CSP for processing, storage, or hosting) will be guaranteed to reside in India.

27. The Law Enforcement Agency as mandated under any law for the time being in force may seek access to information stored on cloud as provided by the CSP. The onus shall be on the CSP to perform all due diligence before releasing any such information to any such law enforcement agency.

28. The CSP to comply with all the below mentioned points:

**a. Service Provisioning:**

- i. CSP should enable SECI to provision cloud resources through self-service admin portal.
- ii. The user admin portal should be accessible via secure method.
- iii. SECI should be able to create, shutdown, and reboot virtual machines from admin portal.
- iv. SECI should be able to provision additional resources from the admin portal as and when required.
- v. SECI should be able to take snapshot of virtual machines from admin portal.
- vi. SECI should be able to provision all additional storage required for cloud services.
- vii. SECI should get list of all cloud resources from admin portal.

**b. Operational Management**

- i. CSP should provide access of cloud virtual machines by RDP in case of Windows servers.
- ii. CSP should enable SECI to get console access of cloud virtual machine from portal and perform operations.
- iii. CSP should upgrade its hardware time to time to recent configuration to deliver expected performance for SECI.
- iv. Investigate outages, perform appropriate corrective action to restore the hardware, operating system, and related tools.
- v. CSP should manage their cloud infrastructure as per standard ITIL framework to delivery right services to SECI.

**c. Compatibility Requirements**

- i. CSP must ensure that the virtual machine format is compatible with other CSPs.
- ii. CSP should give provision to import/ export cloud VM template from other CSPs.
- iii. CSP should ensure connectivity to and from other CSPs if required.

**d. Cloud Network Requirement**

- i. CSP must ensure that cloud virtual machine of SECI is into separate network tenant and virtual LAN.

- ii. CSP must ensure that cloud virtual machines are having private IP network assigned to cloud VM.
- iii. CSP must ensure that all the cloud VMs are in same network segment (VLAN) even if they are spread across multi data centers of CSP.
- iv. CSP should ensure that cloud VMs are having Internet and Service Network (internal) vNIC cards.
- v. CSP should ensure that Internet vNIC card is having minimum 1Gbps network connectivity and service vNIC card is on 10 Gbps for better internal communication.
- vi. In case of scalability like horizontal scalability, the CSP should ensure that additional require network is provisioned automatically of same network segment.
- vii. CSP must ensure that SECI gets ability to map private IP address of cloud VM to public IP address as require by SECI from portal of CSP.
- viii. CSP must ensure that public IP address of cloud VMs remains same even if cloud VM gets migrated to another data center due to any incident.
- ix. CSP must ensure that public IP address of cloud VMs remains same even if cloud VM network is being served from multiple CSP data centers.
- x. CSP must ensure that the public network provisioned for cloud VMs is redundant at every points.
- xi. CSP must ensure that cloud VMs are accessible from SECI private network if private links P2P/MPLS are provisioned by SECI.
- xii. CSP must ensure that there is access to cloud VMs if SECI require to access it using IPSEC/SSL or any other type of VPN.

**e. Cloud Data Centre specifications**

- i. The data center of CSP must be within India only.
- ii. All the physical servers, storage, and other IT hardware from where cloud resources are provisioned for SECI must be within Indian data centers only.
- iii. The data centers of CSP should be spread across different geolocation in different seismic zones.
- iv. The CSP data centers should have adequate physical security in place.
- v. The CSP data centers should comply/certified Tier III data center norms.
- vi. The Data Center should conform to at least Tier III standard (preferably certified under TIA 942 or Uptime Institute certifications by a 3rd party) and implement tool-based processes based on ITIL standards.

**f. Cloud Storage Service Requirements**

- i. CSP should provide scalable, dynamic, and redundant storage.
- ii. CSP should offer provision from self-admin portal to add more storage as and when require by SECI.
- iii. CSP should have block disk offering as well as file/object disk offering to address different kind of SECI needs.

- iv. CSP must give provision to attach new disk block to any cloud VM SECI needs from self-service portal.

**g. Cloud Security Requirements**

- i. CSP should ensure there is multi-tenant environment and cloud virtual resources of SECI are logically separated from others.
- ii. CSP should ensure that OS provisioned as part of cloud virtual machine should be patched with latest security patch.
- iii. In case the CSP provides some of the System Software as a Service, CSP is responsible for securing, monitoring, and maintaining the System and any supporting software.
- iv. CSP should implement industry standard storage strategies and controls for securing data in the Storage Area Network so that SECIs are restricted to their allocated storage.
- v. CSP should deploy public facing services in a zone (DMZ) different from the application services. The Database nodes (RDBMS) should be in a separate zone with higher security layer.
- vi. CSP should give ability to create non-production environments and segregate (in a different VLAN) non-production environments from the production environment such that the users of the environments are in separate networks.
- vii. CSP should have built-in user-level controls and administrator logs for transparency and audit control.
- viii. CSP cloud platform should be protected by fully managed Intrusion detection system using signature, protocol, and anomaly-based inspection thus providing network intrusion detection monitoring.

**h. Virtual Machine specifications**

- i. The Cloud virtual machine provided by CSP should be provisioned on redundant physical infrastructure.
- ii. The cloud virtual machines should be scalable in terms of RAM and CPU whenever required.
- iii. SECI should be able to provision cloud virtual machine of operating system like Windows.
- iv. CSP should clearly define policies to handle data in transit and at rest.
- v. CSP should not delete any data at the end of agreement without consent from SECI.
- vi. CSP should provide facility to make template from virtual machines.
- vii. CSP should enable SECI to select configuration of cloud virtual machine-like custom RAM, CPU, and disk.
- viii. CSP should enable SECI to add either block storage volume or file level storage block to cloud VM from admin portal.
- ix. CSP should enable SECI to select even 1 GB RAM configuration of cloud virtual machines.

- x. CSP should have provision to live migration of virtual machine to another physical servers in case of any failure.
- xi. CSP should provide a facility to use different types of disks like SAS, SSD based on the type of application.

**i. Cloud resource and Network monitoring**

- i. CSP should give provision to monitor the network traffic of cloud virtual machine.
- ii. CSP should offer provision to analyze of amount of data transferred of each cloud virtual machine.
- iii. CSP should provide network information of cloud virtual resources.
- iv. CSP should offer provision to monitor latency to cloud virtual devices from its data center or SECI should be able to set monitoring of latency to cloud VMs from outside world.
- v. CSP must offer provision to monitor network uptime of each cloud virtual machine.
- vi. CSP must make provision of resource utilization i.e. CPU graphs of each cloud virtual machine.
- vii. CSP must make provision of resource utilization graph i.e. RAM of each cloud virtual machine. There should be provision to set alerts based on defined thresholds. There should be provision to configure different email addresses where alerts can be sent.
- viii. CSP must make provision of resource utilization graph i.e. RAM of each cloud virtual machine.
- ix. CSP must make provision of resource utilization graph i.e. disk of each cloud virtual machine. There should be graphs of each disk partition and emails should be sent if any threshold of disk partition utilization is reached.
- x. CSP should give provision to monitor the uptime of cloud resources. The report should be in exportable form.
- xi. CSP must give provision to monitor the load of Linux/ Windows servers and set threshold for alerts.
- xii. CSP should make provision to monitor the running process of Linux/ Windows servers. This will help SECI to take the snapshot of processes consuming resources.
- xiii. CSP must ensure that there should be historical data of minimum 6 months for resource utilization.
- xiv. CSP must ensure that audit logs of scalability are maintained.
- xv. CSP must ensure that there are sufficient graphical reports of cloud resource utilization and available capacity.

**29. Managed Services**

**a. Network and Security Management**

- i. Monitoring & management of network link proposed as part of this solution.



- ii. Bandwidth utilization, latency, packet loss etc.
- iii. Call logging and co-ordination with vendors for restoration of links if need arises.
- iv. Redesigning of network architecture as and when required by SECI.
- v. Addressing the ongoing needs of security management including, but not limited to, monitoring of various devices / tools such as firewall, intrusion protection, content filtering and blocking, virus protection, and vulnerability protection through implementation of proper patches and rules.
- vi. Ensuring that patches / workarounds for identified vulnerabilities are patched/ blocked immediately.
- vii. Ensure a well-designed access management process, ensuring security of physical and digital assets, data and network security, backup, and recovery etc.
- viii. Adding/ Changing network address translation rules of existing security policies on the firewall.
- ix. Diagnosis and resolving problems related to firewall, IDS/ IPS.
- x. Managing configuration and security of Demilitarized Zone (DMZ) Alert/ advise SECI about any possible attack/ hacking of services, unauthorized access / attempt by internal or external persons etc.

**b. Server Administration and Management**

- i. Administrative support for user registration, User ID creation, maintaining user profiles, granting user access, authorization, user password support, and administrative support for print, file, and directory services.
- ii. Setting up and configuring servers and applications as per configuration documents/ guidelines provided by SECI.
- iii. Installation/ re-installation of the server operating systems and operating system utilities.
- iv. OS Administration including troubleshooting, hardening, patch/ upgrades deployment, BIOS & firmware upgrade as and when required/ necessary for Windows, Linux, or any other OS proposed as part of this solution whether mentioned in the RFP or any new deployment in future.
- v. Ensure proper configuration of server parameters, operating systems administration, hardening and tuning.
- vi. Regular backup of servers as per the backup & restoration policies stated by SECI from time to time.
- vii. Managing uptime of servers as per SLA.
- viii. Preparation/ Updation of the new and existing Standard Operating Procedure (SOP) documents on servers & applications deployment and hardening.

**c. Backup & Restore Services**

- i. CSP must provide backup of cloud resources. The backup tool should be accessible.

- ii. To perform backup and restore management in coordination with SECI requirement for data and software maintained on the servers and storage systems using Enterprise Backup Solution.
- iii. Backup and restoration of Operating System, application, databases, and file system etc. in accordance with requirement.
- iv. Monitoring and enhancement of the performance of scheduled backups, schedule regular testing of backups and ensure retention as per requirement.
- v. Ensuring prompt execution of on-demand backups & restoration of volumes, files and database applications whenever required.
- vi. Real-time monitoring, log maintenance and reporting of backup status on a regular basis. Prompt problem resolution in case of failures in the backup processes.
- vii. Media management including, but not limited to, tagging, cross- referencing, storing (both on-site and off-site), logging, testing, and vaulting in fireproof cabinets if applicable.
- viii. Generating and sharing backup reports periodically.
- ix. Coordinating to retrieve off-site media in the event of any disaster recovery.
- x. Periodic Restoration Testing of the Backup.
- xi. Maintenance log of backup/ restoration.

**d. Database Management Service**

- i. Installation, configuration, maintenance of the database (Cluster and/or Standalone).
- ii. Regular health checkup of databases.
- iii. Regular monitoring of CPU & Memory utilization of database server, Alert log monitoring & configuration of the alerts for errors.
- iv. Space monitoring for database table space, Index fragmentation monitoring and rebuilding.
- v. Performance tuning of Databases.
- vi. Partition creation & management of database objects, Archiving of database objects on need basis.
- vii. Patching, upgrade & backup activity and restoring the database backup as per defined interval.
- viii. Schedule/ review the various backup and alert jobs.
- ix. Setup, maintain and monitor the 'Database replication' / Physical standby and Assess IT infrastructure up-gradation on need basis pertaining to databases.

**30. Project Timelines**

The indicative milestones and project timelines are given below:

S No	Project Milestone	Indicative Timelines
1	Date of GeM Order or date as mentioned in the GeM Order/ Contract Agreement (CA).	T0



2	Setup of Cloud Environment and Handover the Cloud Environment to SECI	T0 + 2 Weeks
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Note: - The CSP shall strictly adhere to above mentioned timelines. However, if the CSP is confident of completing the work before the stipulated period, he shall submit a revised project timeline along with the technical bid.

### **31. Service Level Agreement (SLA)**

The key service level objectives that relate to the cloud service and the related aspects of the interface between the department and the CSP are indicated below:

- Availability – Availability means the aggregate number of hours in a calendar month during which cloud service is available for use.
- Security – Security incidents could consist of any kind of Malware attacks / Denial of services / Intrusion and any kind of security breach including data theft/ loss/ corruption.
- Support Channel – Incident and Helpdesk: Support is an interface made available by the CSP to handle issues and queries raised by SECI. The parameters to measure the performance of the support service do include responsive and timely resolution and reporting of the issues.
- Audit and Monitoring

#### **31.1. Measurement and Monitoring**

- The SLA parameters shall be monitored on a quarterly basis as per the individual SLA parameter requirements. However, if the performance of the system/services is degraded significantly at any given point in time during the contract and if the immediate measures are not implemented and issues are not rectified to the complete satisfaction of SECI, then SECI will have the right to take appropriate disciplinary actions including termination of the contract.
- The full set of service level reports should be available to SECI monthly.
- The measurement methodology / criteria / logic will be reviewed by SECI.

#### **31.2. Penalty**

The CSP should adhere to the Service Level Agreements. In case these service levels are not achieved at service levels defined in the agreement, SECI will invoke performance-related penalties.

- The payment should be linked to the compliance with the SLA metrics.
- The penalty in percentage of the Quarterly Payment is indicated against each SLA parameter.
- The Service provider will be exempted from any delays or slippages on SLA parameters arising out of following reasons: -

- i. The non-compliance to the SLA other than for reasons beyond the control of the Service Provider. Any such delays will be notified in writing to the department and will not be treated as breach of SLA from the Service provider's point of view.
- ii. There is a force majeure event affecting the SLA which is beyond the control of the Service Provider.
- d. The maximum penalty at any point of time on an additive basis in any quarter shall not exceed 50% of quarterly payments, it will result in a material breach. In case of a material breach, the operator will be given a cure period of one month to rectify the breach failing which a notice to terminate may be issued by SECI.

### 31.3. Severity Levels

Below severity definition provide indicative scenarios for defining incidents severity. However, SECI will define/change severity at the time of the incident or any time before the closure of the ticket based on the business and compliance impacts

Severity Level	Description	Examples
<b>Severity 1</b>	Environment is down or major malfunction resulting in an inoperative condition or disrupts critical business functions and requires immediate attention. A significant number of end users (includes public users) are unable to reasonably perform their normal activities as essential functions and critical programs are either not working or are not available.	- Non-availability of VM. - No access to storage, software or application
<b>Severity 2</b>	Loss of performance resulting in users (includes public users) being unable to perform their normal activities as essential functions and critical programs are partially available or severely restricted. Inconvenient workaround or no workaround exists. The environment is usable but severely limited.	-Intermittent network connectivity
<b>Severity 3</b>	Moderate loss of performance resulting in multiple users (includes public users) impacted in their normal functions.	

### 31.4. Service Levels

S No	Service Level Objective	Measurement Methodology	Target	Penalty
<b>Availability/ Uptime</b>				
1	Availability/ Uptime of cloud service resources for production environment	Uptime Calculation for the calendar month: $\frac{\{(Uptime\ Hours\ in\ the\ calendar\ month + Scheduled\ Downtime\ in\ the\ calendar\ month)\}}{Total\ hours\ in\ the\ calendar\ month} \times 100$	Availability for each of the cloud service $\geq 99.5\%$	Penalty as indicated below: a) $<99.5\%$ to $\geq 99\%$ -10% of Quarterly Payment b) $<99\%$ to $\geq 98.50\%$ - 15% of the quarterly Payment

## Limited Tender for the Procurement of Government Community Cloud Services from MeitY Empanelled and STQC Audited Cloud Service Provider

	(VMs, Storage, OS, Security Components, etc.)	month) / Total No. of Hours in the calendar month] x 100}  Measured with the help of SLA report provided by CSP.		c) <98.50% to >=98% - 20% of the quarterly Payment d) <98% - 30% of the quarterly Payment
2	Availability of Regular Reports (SLA, Cloud Services Consumption, Monitoring, Billing, and Invoicing, Security, & Project Progress)	Regular reports should be submitted to the Government dept. within 5 working days from the end of the month.	Regular reports should be submitted to the Government dept. within 5 working days from the end of the month.	Penalty as indicated below: a) = 6 working days - 2% of Quarterly Payment b) = 11 working days - 4% of Quarterly Payment c) For the delay beyond 15 days, Penalty of 5% of the Quarterly Payment.
3	Availability of the Cloud Management Portal of CSPs	Uptime Calculation for the calendar month: {[(Uptime Hours in the calendar month + Scheduled Downtime in the calendar month) / Total No. of Hours in the calendar month] x 100}  Measured with the help of SLA report provided by CSP	Availability of the Cloud Management Portal of CSP >=99.5%	Penalty as indicated below: a) <99.5% to >=99% - 10% of Quarterly Payment b) <99% to >=98.50% - 15% of the quarterly Payment c) <98.50% to >=98% - 20% of the quarterly Payment d) <98% - 30% of the quarterly Payment  In case the Cloud Management Portal of the CSP is not available for a continuous period of 8 Business Hours on any day, penalty shall be 50% of the Quarterly Payment.
<b>Support Channel – Incident and Helpdesk</b>				
4	Response Time	Average Time taken to acknowledge and respond, once a ticket/ incident is logged. This is calculated for all tickets/ incidents reported within the reporting month.	95% within 60 minutes	a) <95% to & >=90% - 5% of Quarterly Payment. b) < 90% to & >= 85% - 7% of Quarterly Payment. c) < 85% to & >= 80% - 9% of the Quarterly Payment. d) Subsequently, for every 5% drop in SLA criteria - 2% of Quarterly Payment
5	Time to Resolve - Severity 1	Time taken to resolve the reported ticket/ incident from the time of logging.	For Severity 1, 95% of the incidents should be resolved within 30 minutes of	a) <95% to & >=90% - 5% of Quarterly Payment. b) < 90% to & >= 85% - 10% of Quarterly Payment. c) < 85% to & >= 80% - 15% of the Quarterly Payment.

			problem reporting	d) Subsequently, for every 5% drop in SLA criteria - 5% of Quarterly Payment
6	Time to Resolve - Severity 2,3	Time taken to resolve the reported ticket/ incident from the time of logging.	95% of Severity 2 within 4 hours of problem reporting AND 95% of Severity 3 within 16 hours of problem reporting	a) <95% to & >=90% - 5% of Quarterly Payment. b) < 90% to & >= 85% - 10% of Quarterly Payment. c) < 85% to & >= 80% - 15% of the Quarterly Payment. d) Subsequently, for every 5% drop in SLA criteria - 5% of Quarterly Payment Security
<b>Security</b>				
7	Percentage of timely vulnerability reports	Percentage of timely vulnerability reports shared by CSP with SECI within 5 working days of vulnerability identification.  Measurement period is calendar month.	Percentage of timely vulnerability reports with SECI within 5 working days of vulnerability identification >= 99.95%	Penalty as indicated below: a) <99.95% to >= 99% - 10% of Quarterly Payment b) <99% to >= 98% - 20% of Quarterly Payment c) <98% - 30% of Quarterly Payment
8	Percentage of timely vulnerability corrections	Percentage of timely vulnerability corrections performed by CSP. a) High Severity – Perform vulnerability correction within 30 days of vulnerability identification. b) Medium Severity - Perform vulnerability correction within 60 days of vulnerability identification. c) Low Severity - Perform vulnerability correction within 90 days of vulnerability identification.  Measurement period is calendar month.	Maintain 99.95% service level	Penalty as indicated below: a) <99.95% to = 99.00% - 10% of Quarterly Payment b) <99% to >= 98.00% - 20% of Quarterly Payment c) <98% - 30% of Quarterly Payment
9	Security breach including Data Theft/ Loss/ Corruption	Any incident wherein system including all cloud-based services and components are compromised or any case wherein data theft occurs (includes incidents pertaining to CSPs only)	No breach	For each breach/data theft, penalty will be levied as per following criteria. 1. Severity 1 - Penalty of Rs 15 Lakh per incident. 2. Severity 2 - Penalty of Rs 10 Lakh per incident. 3. Severity 3 - Penalty of Rs 5 Lakh per incident. These penalties will not be part of the

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				overall SLA penalties cap per month. In case of serious breach of security wherein the data is stolen or corrupted, SECI reserves the right to terminate the contract.
10	Security Incident (Malware Attack/ Denial of Service Attack/ Data Theft/ Loss of data/ Intrusion or Defacement) Applicable on the CSP's underlying infrastructure	<p>Security incidents could consist of any of the following:</p> <p><b>Malware Attack:</b> This shall include Malicious code infection of any of the resources, including physical and virtual infrastructure and applications.</p> <p><b>Denial of Service Attack:</b> This shall include non-availability of any of the Cloud Service due to attacks that consume related resources. The Service Provider shall be responsible for monitoring, detecting, and resolving all Denial of Service (DoS) attacks</p> <p><b>Intrusion:</b> Successful unauthorized access to system, resulting in loss of confidentiality/ Integrity/ availability of data. The Service Provider shall be responsible for monitoring, detecting, and resolving all security related intrusions on the network using an Intrusion Prevention device.</p>	<p>a) Any Denial-of-service attack shall not lead to complete service non-availability.</p> <p>b) Zero Malware attack/ Denial of Service attack/ Intrusion/ Data Theft</p>	For each occurrence of any of the attacks (Malware attack/ Denial of Service attack/ Intrusion/ Data Theft), 10% of the Quarterly Payment
<b>Audit &amp; Monitoring</b>				
11	Patch Application	Patch Application and updates to underlying infrastructure and cloud service Measurement shall be done by analyzing security audit reports	95% within 8 Hrs. of the notification	Penalty as indicated below: a) <95% to >= 90% - 5% of Quarterly Payment b) <90% to >= 85% - 10% of Quarterly Payment c) <85% to >= 80% - 15% of Quarterly Payment d) <80% - 20% of Quarterly Payment
12	Budget Alerts & Notification	Alerts and Notifications for budgeting and usage- based threshold Measurement shall be done by analyzing the log files	99% within 10 mins of crossing the Threshold	Penalty as indicated below: a) <99% to >= 95% - 0.25% of Quarterly Payment b) <95% to >= 90% - 0.50% of Quarterly Payment c) <90% to >= 85% - 0.75% of Quarterly Payment

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				d) <85% - 1% of Quarterly Payment
13	Audit of the Sustenance of Certifications	No certification (including security related certifications mandated under MeitY empanelment such as ISO27001, ISO27017, ISO27018, ISO20001 etc.) should lapse within the Project duration. Service Provider should ensure the sustenance / renewal of the certificates	All certificates should be valid during the Project duration	Delay in sustenance of certifications a) > 1 day & <= 5 days - 1% of the Quarterly Payment b) > 5 day & <= 15 days - 2% of the Quarterly Payment c) > 15 day & <= 30 days - 5% of the Quarterly Payment d) > 30 days, 10% of the Quarterly Payment
14	Non-closure of audit observations	No observation to be repeated in the next audit	All audit observations to be closed within defined timelines	Penalty for percentage of audit observations repeated in the next audit a) > 0 % & <= 10% - 5% of the Quarterly Payment b) > 10 % & <= 20% - 10% of the Quarterly Payment c) > 20 % & <= 30% - 20% of the Quarterly Payment d) >30% - 30% of the Quarterly Payment



**Annexure-A**

**Indicative Rate Card for additional resources**

<b>Components/Services</b>	<b>Unit</b>	<b>Price (/Unit/Month)</b>
Additional Storage (SSD)	per GB	
Core of vCPU	per Unit	
RAM	per GB	
Additional Unmetered Internet Bandwidth - Speed Based	per Mbps	
Additional Public IP's	per IP	
Additional Backup Space	per TB	
DDoS	per Gbps	
Web Application Firewall (WAF) with 500 Mbps throughput	per Unit	
SIEM	per Unit	
Microsoft Windows Server Standard	per 2 Core	
Microsoft SQL Server Standard Edition	per 2 Core	

**Annexure-B**

**Bill of Quantity – DC Primary Site**

<b>S No</b>	<b>Description</b>	<b>Qty</b>
<b>DC Primary Site (Computer)</b>		
1	App Server (16 Core, 24GB RAM, 1000GB SSD Disk, Windows Server Standard 2019)	1
2	DB Server (16 Core, 32GB RAM, 500GB SSD Disk, Windows Server Standard 2019, Microsoft SQL Server Web Edition 2019)	1
<b>Backup &amp; Restore</b>		
3	Backup Storage Space (1TB)	1
4	Backup & Restore Agent	1
<b>Network &amp; Security Services</b>		
5	Firewall with 512Mbps throughput	1
6	Public IPs	2
7	Unmetered Internet Bandwidth (Mbps)	10
8	Antivirus	4
9	VPN to access the computer	1
<b>Managed Services</b>		
10	Operating System Management Services	2
11	Database System Management Services	1
12	Backup Management Services	1
13	vFirewall Management Services	1
14	Monitoring Dashboard for VMs, Network, and Security Components	3
15	One-time setup and commissioning charges	1